



OXFAM
Australia

ANNUAL REPORT

2020

CONTENTS

CHIEF EXECUTIVE REPORT	4
A MESSAGE FROM THE CHAIR	6
THANKS TO YOU	8
YOUR SUPPORT AROUND THE WORLD	14
CHANGE GOAL 1: THE RIGHT TO BE HEARD	16
CHANGE GOAL 2: GENDER JUSTICE	20
CHANGE GOAL 3: SAVINGS LIVES, NOW AND IN THE FUTURE	24
CHANGE GOAL 4: SUSTAINABLE FOOD	28
CHANGE GOAL 5: FAIR SHARE OF NATURAL RESOURCES	32
CHANGE GOAL 6: FINANCE FOR DEVELOPMENT	36
TACKLING POVERTY WITH INNOVATION	40
LEARNING FROM OUR WORK	44
WORKING WITH OXFAM	46
MEET THE OXFAMILY	48
FINANCIALS	50
PARTNERSHIPS AND MAJOR DONORS	60
OUR GOVERNANCE	62
ACCOUNTABILITY	66

Oxfam Australia acknowledges Aboriginal and Torres Strait Islander Peoples as the original custodians of the land, and respects the rights that they hold as the Traditional Custodians. We also recognise the dispossession of the land and its ongoing effects on First Nations Peoples today.

Aboriginal and Torres Strait Islander readers should be aware that this publication may contain images or names of people who have since passed away.

Cover image: Badin, Pakistan: Water is scarce in Mehrunnisa's hometown, Allah Dino Bajeer, so — with funding support from the Australian Department of Foreign Affairs and Trade — Oxfam installed a high-efficiency irrigation system. Mehrunnisa is a community leader who, with Oxfam training, has learnt to save every drop of water and grow her own vegetables. Photo: KhaulaJamil/OxfamAUS.

Photo (this page): Badin, Pakistan: Before the floods of 2003, Hooran's village had ample water and food. Now, she has to walk up to three hours to find drinking water for her family because climate change and sea water intrusion have made their water supply salty and unsafe to drink. Oxfam is working with Hooran and her community to improve access to water and build the knowledge and skills to prepare for and mitigate climate and disaster risks. Photo: Khaula Jamil/OxfamAUS.



ACFID
MEMBER

Australian
Aid 

OUR VISION

AT OXFAM, WE BELIEVE ALL LIVES ARE EQUAL AND NO-ONE SHOULD LIVE IN POVERTY.

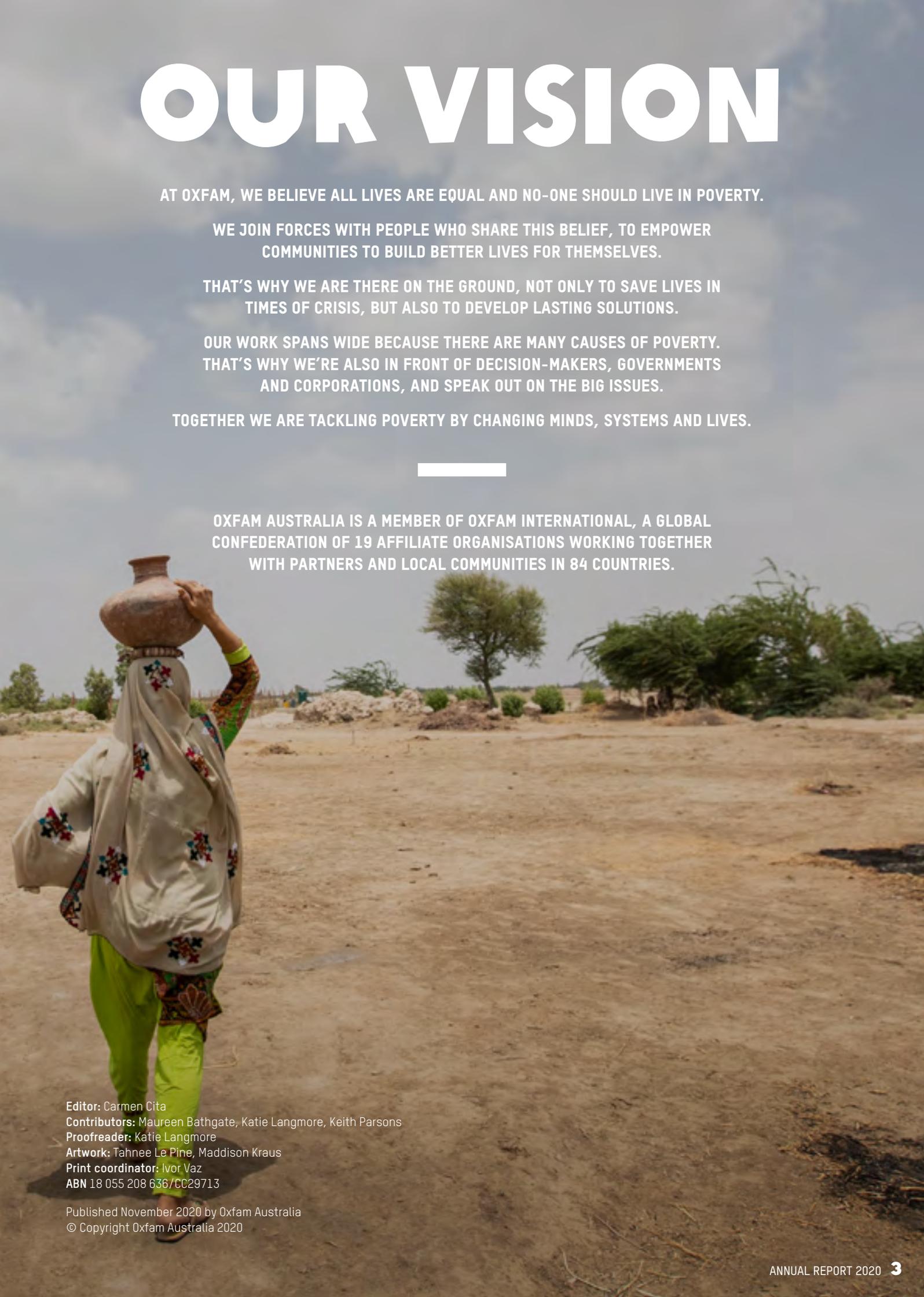
WE JOIN FORCES WITH PEOPLE WHO SHARE THIS BELIEF, TO EMPOWER COMMUNITIES TO BUILD BETTER LIVES FOR THEMSELVES.

THAT'S WHY WE ARE THERE ON THE GROUND, NOT ONLY TO SAVE LIVES IN TIMES OF CRISIS, BUT ALSO TO DEVELOP LASTING SOLUTIONS.

OUR WORK SPANS WIDE BECAUSE THERE ARE MANY CAUSES OF POVERTY. THAT'S WHY WE'RE ALSO IN FRONT OF DECISION-MAKERS, GOVERNMENTS AND CORPORATIONS, AND SPEAK OUT ON THE BIG ISSUES.

TOGETHER WE ARE TACKLING POVERTY BY CHANGING MINDS, SYSTEMS AND LIVES.

OXFAM AUSTRALIA IS A MEMBER OF OXFAM INTERNATIONAL, A GLOBAL CONFEDERATION OF 19 AFFILIATE ORGANISATIONS WORKING TOGETHER WITH PARTNERS AND LOCAL COMMUNITIES IN 84 COUNTRIES.



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CHIEF EXECUTIVE REPORT

It is an honour to present this Annual Report, my first as Chief Executive of Oxfam Australia. Since joining Oxfam in August 2019, I have been deeply inspired by the commitment of the many wonderful volunteers, staff, partners and supporters who work together to bring Oxfam's vision to life. No single person can defeat global poverty and injustice; it takes a mighty team, and that's exactly what we are.

My first year at the helm of this passionate and vibrant community has been as satisfying as it has been challenging. I've had the privilege of visiting Cox's Bazar in Bangladesh to see how our life-saving water, sanitation and hygiene interventions are making a vital difference for Rohingya refugees. While there, I met some incredibly brave women, men and children whose lives have been tragically upended by conflict. Their stories are a stark reminder of why Oxfam's work, tackling poverty and injustice, is so critical and so important.

The year has also been marked by first the terrible fires over summer and then the onset of the COVID-19 pandemic, which has wreaked havoc in so many of the communities where Oxfam works to empower people living in poverty. While our teams overseas have mobilised to help vulnerable communities survive this global crisis, we've also felt the effects of the crisis firsthand here at home as it has impacted public health and our way of life. The privilege of living in a country with a strong healthcare system and effective science-based governance cannot be understated. I have been so proud of my former colleagues in public health, who have brought such tenacity and skill to the challenges of the pandemic.

This year, we started work on Oxfam Australia's 2020–2025 Strategic Framework, enabling us to respond to the changes happening around us and set an exciting new strategic direction for the organisation. Given that we operate in a globally interconnected, fragile and volatile world, Oxfam's work is more relevant than ever before.

Our new strategic framework is a critical point-in-time response to how we can best contribute to the challenging context we find ourselves in. It identifies four dimensions of inequality where we aim to have impact: gender justice, justice for First Peoples, climate justice and economic justice. We recognise these are interrelated and we must be intersectional in our approach.

With this renewed focus, our development, humanitarian and advocacy work will transfer power, funds and resources to affected communities so they can combat the inequality that creates poverty. We will be led by the insight, experience and investment that our peers and communities possess. And we will ensure our work recognises and promotes self-determination.

I'm excited and inspired by the framing we have developed to navigate the road ahead. We certainly have much work to do. But I'm confident that, together, we can work to dismantle the systems of power and privilege that maintain inequality and injustice. This is a natural extension of the work we have always done. As this report demonstrates, when we put our heads and hearts together, we can tackle poverty and bring about much-needed change.

LYN MORGAIN
CHIEF EXECUTIVE



CHAIRMAN'S MESSAGE

During his presidency, Barack Obama said, “My job is to keep my eye on the ball and stay focused on what we can get done every single day to advance the vision and values that brought me here.”

This sentiment expresses exactly what we have sought to do in the turbulent and disruptive year of 2019–2020 — maintain our focus, notwithstanding the challenges. Despite the unexpected and unprecedented circumstances of this year, including the COVID-19 crisis that unfolded towards the end of our business year, we are so proud that Oxfam has continued to prosecute its mission of tackling poverty and injustice.

The year has been filled with many memorable highlights, including our powerful climate justice advocacy at the Pacific Islands Forum, where we supported and amplified the voices of Pacific leaders who are grappling with the climate crisis; the land rights decision in Timor-Leste (see page 12), for which we had advocated with local partners for such a long time; the decision of the ANZ to compensate farmers who had been unfairly treated in Cambodia; and of course our ongoing humanitarian contribution in Bangladesh assisting the many thousands of displaced people living in the refugee camps of Cox’s Bazar.

Oxfam is wholly reliant on the passion, skill and capability of our colleagues, our supporters and our partners here in

Australia and overseas. We are deeply appreciative of the ongoing support and commitment of each of these groups — never more than in times of challenge.

In August 2019, Lyn took the reins as Chief Executive and there has been much to do, including addressing the challenges facing the INGO sector in raising the necessary funds to do its work in a constrained and highly competitive environment. Oxfam has felt the effects of the Australian bushfires and pandemic — both events are still having devastating consequences and we empathise deeply with the people affected.

The Board has been gratified by Lyn’s focus, resolve and problem-solving style, and thanks Lyn along with the team for the terrific work done throughout the year. Lyn had big shoes to fill in succeeding Helen Szoke as Chief Executive, and she has done so admirably. We all express immense thanks and good wishes to Helen for her contribution to Oxfam both locally and globally.

This will be my last report to you as I will soon step down after my maximum term of six years in the chair. It has been my pleasure and privilege to serve with an organisation with objectives as inspiring as Oxfam’s.

DENNIS GOLDNER AM
CHAIR



THANKS TO YOU

WE'RE ON OUR WAY TO A BETTER FUTURE

WHAT A YEAR 2019–2020 HAS BEEN! TOGETHER WITH OUR MANY PARTNERS, VOLUNTEERS, STAFF AND DONORS, WE MADE A HUGE POSITIVE IMPACT AROUND THE WORLD THIS YEAR. IT TAKES A MIGHTY TEAM TO TACKLE GLOBAL POVERTY AND INJUSTICE — AND THAT'S EXACTLY WHAT WE ARE.

East Sepik, Papua New Guinea: Since Oxfam installed a rain catchment tank in her remote community, Molie has access to vital clean water. A natural leader, she manages the hygiene practices and water use of the 3–5 families who share the water supply. **Photo:** Patrick Moran/OxfamAUS.

14,042
OXFAM
UNWRAPPED
CHICKENS
WERE GIFTED
TO FAMILIES
IN VANUATU.
EGGCELLENT!



Photo: Artur Francisco/OxfamNZ

IN 2019-2020,
124,878 KIND-HEARTED
PEOPLE LIKE YOU MADE
636,585 DONATIONS

TO OUR VITAL WORK — YOU AND
OXFAM, TACKLING POVERTY
TOGETHER.



5,501 PEOPLE

laced up their walking shoes
for Oxfam Trailwalker this year,
raising a whopping

\$4.1 MILLION!



THIS YEAR, OUR ENGAGING PEOPLE AND INSTITUTIONS FOR CHANGE (EPIC) PROJECT IN INDIA MADE SIGNIFICANT INROADS INTO THE CHALLENGES OF VIOLENCE AGAINST WOMEN AND GIRLS. WE HELD **7,520 MEETINGS IN 165 VILLAGES ACROSS 4 STATES**, TO PROMOTE WOMEN'S RIGHTS AND SHIFT HARMFUL SOCIAL NORMS. THESE MEETINGS **CREATED SAFE SPACES FOR 13,610 WOMEN AND GIRLS AND 8,528 MEN AND BOYS** TO PAVE THE PATHWAY TO A VIOLENCE-FREE FUTURE.





THIS YEAR, 105,298 ACTIVISTS AND CHANGE-MAKERS TOOK A STAND WITH OXFAM FOR A MORE JUST WORLD WITHOUT POVERTY.

POWER TO THE PEOPLE!



OUR UNWRAPPED CARDS ARE GIFTS THAT DO GOOD. THIS YEAR,

47,987 UNWRAPPED GIFTS

DID GOOD, WORLDWIDE — HOW GOOD IS THAT!?

OUR WONDERFUL VOLUNTEERS DONATED 29,311 HOURS OF THEIR TIME AND EXPERTISE TO MAKE OXFAM'S EVENTS, CAMPAIGNS AND FUNDRAISING HAPPEN THIS YEAR. THAT'S MORE THAN THREE YEARS' WORTH OF WORK — FOR FREE.

How can you put a price on this invaluable contribution? Well, for every volunteer hour Oxfam receives, we can equip a public health worker in Zambia's cholera-afflicted communities with the gear they need to safely do their vital work: protective clothing, work boots, hand sanitiser, hat, umbrella and water bottle.

EVERY HOUR IS A PRECIOUS GIFT!

Photo: Fabeha Monir/OxfamAUS.



ON THE TRAIL

WALKING THE TALK! 945 VOLUNTEERS GENEROUSLY GAVE MORE THAN 5,975 HOURS OF THEIR TIME TO BRING OUR SYDNEY AND BRISBANE OXFAM TRAILWALKER EVENTS TO LIFE THIS YEAR.



Photo: Kate Bensen/OxfamAUS

LAND JUSTICE WIN IN TIMOR-LESTE

A powerful lobbying and advocacy campaign on land rights has led to the Timor-Leste Government ending a USD \$50 million land registration contract and committing to a new, more transparent process.

Since 2014, the Timor-Leste government has been contracting two private companies to carry out a land registration project across the country.

“The processes were not very well conducted,” Oxfam Timor-Leste’s Research and Policy Analyst Inês Martins said.

“People were being excluded from consultation processes; communities were denied their rights to register land; misinformation was spread on the process to register land ownership; processes were rushed and there was a total lack of transparency.

“This meant people were confused and misinformed on their land rights, and tensions, conflicts and violence on land disputes was increasing.”

Around 80% of Timorese depend on agriculture for their livelihoods, while more than 90% manage land through customary traditional systems or local practices.

After consulting with communities, we partnered with Rede Ba Rai to publish an evidence-based report to identify the project’s weaknesses, using data and people’s stories. It called for a halt to the land registration process and greater transparency.

Oxfam and Rede Ba Rai presented the report directly to the Timorese President and each parliamentarian, held press conferences, ran a social media campaign and had talks with the Ministry of Justice.

“[We were] a small voice against powerful interests in land. But we persisted, and the contract for the land registration process has been cancelled,” Inês Martins said. “The Government now has a plan to establish a new department on land registration and ... they want to work closely with Oxfam and Rede Ba Rai on developing complimentary land laws in the future.

“This means the people of Timor-Leste — and particularly those most vulnerable — can be placed squarely at the centre of policy.”



Photo: Keith Parsons/OxfamAUS

THE POWER OF THE VOTE

In September 2019, Oxfam Australia held a photographic exhibition to mark the 20-year anniversary of independence in Timor-Leste.

On 30 August 1999 — in a UN-sponsored referendum — more than three-quarters of the Timor-Leste population voted for independence from Indonesia. The freedom from occupation was a long and hard-won battle by a people increasingly subjected to military oppression and human-rights abuses.

For almost half a century, Oxfam has stood with the people of Timor-Leste. In the last decades of the 20th Century, Community Aid Abroad and the Australian Freedom from Hunger Campaign — now Oxfam Australia — alongside Oxfam Great Britain provided humanitarian, development and political support through the violent rise and fall of Portuguese and Indonesian occupation. In the last 20 years, we have continued to support long-term development programs across Timor-Leste, helping rural communities find sustainable ways to earn a living, and tackling policies that perpetuate poverty.

To commemorate our long, ongoing solidarity with Timorese peoples and the 20th anniversary of independence, we held a photography exhibition in The Atrium at Melbourne’s Federation Square. The exhibition, titled *The Power of the Vote*, brought together Oxfam staff, supporters and friends as well as members of the Victorian Timorese community, to acknowledge the journey of the Timorese people.

As Oxfam in Timor-Leste Country Director, Kathy Richards, highlighted, “In Timorese traditional culture, the legacy of the past, of the ancestors and of those who have gone before us, is fundamental to the lives of people today. The respect and acknowledgement shown for the past help to guide the way for the future.”

Oxfam Australia Chief Executive Lyn Morgain was new to her role when she had the honour of opening the exhibition, and delighted in the opportunity to learn about Oxfam’s history in Timor-Leste. She recalls, “In addition to enabling us to showcase the longstanding role and relationship Oxfam has with the people of Timor-Leste, it was also great to have staff from Timor-Leste discuss our current work and the positive impact this is having on communities.”



Townsville, Australia: Straight Talk alumna Velma Gara, Joanne Lomas, Anita Donaldson and Joanne Bourne gather at the 2019 Straight Talk Regional Summit. Photo: Mikaela Egan/OxfamAUS.

10 YEARS OF STRAIGHT TALK

In October 2019, 30 Aboriginal and Torres Strait Islander women met with politicians and community leaders at our Straight Talk gathering in Townsville, where they gained skills to become change-makers and influence decisions that affect them and their communities.

This year, Straight Talk celebrates a decade of connecting Aboriginal and Torres Strait Islander women with the Australian political system. In that time, more than 1,000 women have taken part in Straight Talk, including Senator Elect Lidia Thorpe, Vonda Malone (Mayor of Torres Shire Council), Councillor Rae Cottam (City of Rockingham) and Councillor Brooke O'Donnell (City of Kalamunda).



Photo: Fabeha Monir/OxfamAUS

NAUGHTY OR NICE?

The constant churn of fast fashion keeps people in poverty in places like Bangladesh and Vietnam. Sadly, the women who make our clothes don't make enough money to live on — no matter how hard they work. That's why our What She Makes campaign calls on big, powerful brands to do the right thing and pay these women a living wage.

In the leadup to Christmas 2019, we published our Naughty or Nice list, which identifies those Australian clothing brands that are behaving better (or worse) in their commitment to paying a living wage. So far, 12 companies, representing more than 20 brands such as Big W, made public commitments to work towards ensuring that women like Chameli* (pictured with her daughters in Dhaka, Bangladesh) are paid a living wage.

These commitments are unmatched in Australia — no other organisation has pushed Aussie companies this far. If implemented, these commitments will impact the lives of hundreds of thousands of workers around Asia, mainly women, who are currently struggling to survive on poverty wages.

*Name changed to protect identity.

FAIR TRADE IS MAINSTREAM, THANKS TO YOU

While the closure of our retail arm Oxfam Shop, in July 2019, was a sad moment for many, it was also a reason for celebration.

When we launched our trading operations in 1965, as a way to provide a trade and export market for producers in developing countries, fair trade was relatively unknown in Australia. But after five decades of selling Fair Trade foods and handicrafts to ethical consumers like you, fair trade is mainstream.

"Fair trade is not the niche market it was when Oxfam started trading operations more than 50 years ago," our former Chief Executive Dr Helen Szoke said at the time of the closure. "Today, many retailers have embraced the principles of fair trade, including fair payment, good working conditions and respect for the environment."

At its peak, Oxfam Shop had more than 20 shops around Australia, an online store and its own wholesale range of coffee, tea and chocolate sold in supermarkets. This year, we continued producing Oxfam fair coffee and drinking chocolate with our long-term roasting partner Bean Alliance Group.



Photo: GMB Akash/Panos/OxfamAUS

Thanks to you, we've supported tens of thousands of Fair Trade producers in about 100 countries, enabling them to earn a fair and steady income.

"Oxfam shops did such a good job, they put themselves out of business," long-time customer Tom Lester said. "Certified organic Fairtrade coffee and chocolate have blossomed since your pioneering work. Now, consumers can get them almost anywhere. People can now buy certified organic Fairtrade cotton clothing, even in the big chain stores.

"Oxfam helped lay the groundwork ... helping lead the transformation to not only a new, but better, normal."

YOUR SUPPORT AROUND THE WORLD

With life-changing support from people like you, the global Oxfam confederation delivered vital aid and transformational development programs for more than 19.4 million people in 84 countries around the world in 2019–2020.

Of that number, Oxfam Australia directly reached more than 12.7 million people in 23 countries. In partnership with our Oxfam affiliates, we reached 12.3 million people affected by

disaster or conflict. Together, we also spearheaded powerful advocacy campaigns across the globe, changing hearts and minds from the United States to Russia, throughout Europe and the United Kingdom, across the Pacific and beyond.

For more information about where and how we work, visit www.oxfam.org.au

WHERE WE WORK

- Oxfam Australia programs
- Oxfam confederation programs
- No Oxfam Programs
- 📍 Oxfam Affiliates



AFRICA

Projects: 10

Project beneficiaries:

Women — 11,255
Men — 12,835

Emergency responses: 3

People reached during emergencies:

Women — 156,433
Men — 346,681

Countries where we work:

Malawi, Mozambique, South Africa, South Sudan, Yemen, Zambia and Zimbabwe

EUROPE, MAGHREB AND THE MIDDLE EAST

Projects: 5

Project beneficiaries:

Women — 5,113

Men — 7,598

Emergency responses: 1

People reached during emergencies:

Women — 39,102

Men — 39,069

Countries where we work:

Jordan, Lebanon, Occupied Palestinian Territory

ASIA

Projects: 11

Project beneficiaries:

Women — 203,833

Men — 172,521

Emergency responses: 5

People reached during emergencies:

Women — 73,983

Men — 84,231

Countries where we work:

Afghanistan, Bangladesh, Cambodia, India, Indonesia, Laos, Myanmar, Nepal, Pakistan, Philippines, Sri Lanka, Timor-Leste and Vietnam

PACIFIC

Projects: 26

Project beneficiaries:

Women — 404,392

Men — 387,450

Countries where we work:

Fiji, Papua New Guinea, Solomon Islands and Vanuatu

AUSTRALIA

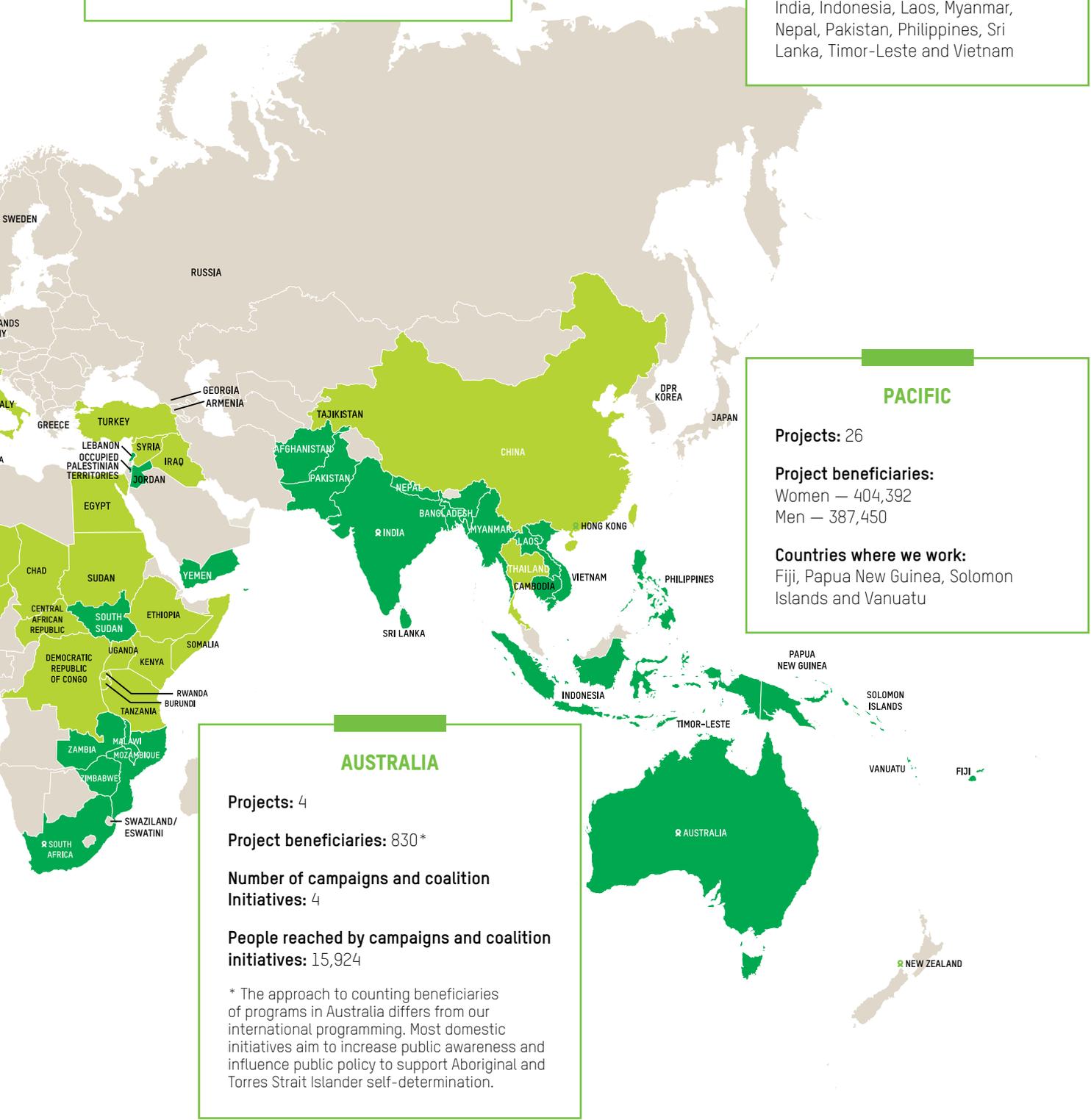
Projects: 4

Project beneficiaries: 830*

Number of campaigns and coalition initiatives: 4

People reached by campaigns and coalition initiatives: 15,924

* The approach to counting beneficiaries of programs in Australia differs from our international programming. Most domestic initiatives aim to increase public awareness and influence public policy to support Aboriginal and Torres Strait Islander self-determination.



Together with local partners and Oxfam affiliates, we empowered

1.5 MILLION

million people around the world to stand up and be heard in 2019–2020.



OUR GOALS TO CHANGE THE WORLD

**CHANGE GOAL 1:
THE RIGHT
TO BE HEARD**

The voices of the most marginalised are often drowned out by powerful companies and governments who put their own profit-seeking interests first. We create life-changing campaigns and opportunities for women, people with disabilities, First Peoples and other vulnerable communities — to make sure their voices are heard, loud and clear.



Cova-Lima, Timor-Leste: Residents of Matai cross the newly constructed Suai highway, which has divided their town in two with no safe or practical way across. The community is working with Oxfam and partners to learn their rights and demand action from local authorities. **Photo:** Kate Bensen/OxfamAUS.



“If you don’t have that reunion and you are missing your family member, your life will always be torn apart — you can’t settle.”

— LUCY, AUSTRALIA

Melbourne, Australia: Lucy shares a photo of her daughter Susan, from whom she was separated for six years. Photo: Kim Landy/OxfamAUS.

LUCY IN AUSTRALIA

WHILE FLEEING VIOLENT CIVIL WAR IN SOUTH SUDAN, LUCY WAS SEPARATED FROM HER YOUNG DAUGHTER. AFTER FINDING REFUGE IN AUSTRALIA, LUCY BATTLED THE GOVERNMENT’S RESTRICTIVE FAMILY REUNION RULES FOR YEARS BEFORE HER DAUGHTER COULD FINALLY JOIN HER.

When bombs started falling on Lucy’s city, her three-year-old daughter Susan was staying with relatives. They escaped across the border, leaving Lucy behind with no idea where her daughter was.

“My heart was broken,” Lucy recalls. “I didn’t know what to do. I just felt empty.”

As the situation deteriorated in Sudan, Lucy escaped to Kenya, then applied for a family reunion visa to join her brother in Australia. Once in Australia, she started trying to find her daughter. They eventually learned Susan was in a refugee camp in Uganda and set about bringing her to Australia. It took three years for her family reunion visa to be granted, by that time Lucy and Susan had spent six years apart.

“It took a lot of time for us to heal, to understand each other,” Lucy says.

Lucy’s story features in Oxfam’s Stronger Together report, which calls on the Australian Government to create 10,000 places annually for refugees to reunite with their families. Oxfam-commissioned research found that keeping families together was the key to refugees successfully resettling in Australia.

“Separation is not a choice. Separation is the biggest trauma and the biggest torture. Even if you are here in Australia, if you are separated, the only way that will heal, that pain and that trauma, is to get reunited with [your] loved ones.

“If you don’t have that reunion and you are missing your family member, your life will always be torn apart — you can’t settle. You can’t do any better; your life will be done.”

CHAMELI IN BANGLADESH

THE MEAGRE WAGE CHAMELI EARNS MAKING CLOTHES FOR AUSTRALIAN FASHION BRANDS, DOESN'T COVER HER FAMILY'S BASIC NEEDS. THROUGH OXFAM'S WHAT SHE MAKES CAMPAIGN, CHAMELI AND OTHER WOMEN WORKERS ARE SPEAKING OUT AND HELPING INFLUENCE A GROWING LIST OF BRANDS TO COMMIT TO PAYING A LIVING WAGE.

Chameli stands for up to 11 hours a day, six days a week, trimming the loose threads off T-shirts that are sold in Australian stores. For this, she is paid around 51 cents an hour.

"If I am not able to make 220 pieces an hour, then they abuse me ... I always have that pressure. I feel restless. I feel miserable. At times I cry."

Chameli and her family rent a tiny concrete room in a crowded communal compound where they share two stoves, two toilets, two washrooms and one water tap with the other families who live there. Her husband is sick and unable to work so, at just 14 years of age, Chameli's eldest daughter started working at another clothing factory.

"I did not get [my two youngest daughters] into school. I don't have money for their studies ... I could not give them food; I could not give them clothes ... It is very difficult to live, too much difficult."

Oxfam's What She Makes campaign encourages Australians to stand with the women who make our clothes, urging big brands to pay them enough to live on. Thanks to pressure from Oxfam supporters, 12 Australia brands have so far committed to pay a living wage and are taking steps towards that goal.

"If they increased my salary ... there would be so many changes. I would be able to eat and manage my children's education. The thing I want most is to educate them. I would feel peaceful then."



Photo: Fabeha Monir/OxfamAUS

We believe hardworking women like Chameli should make enough money to send their kids to school – and this belief is clearly shared.

This year, around **20,000 PEOPLE** like you signed our What She Makes pledge, calling for a fairer fashion industry that properly compensates garment workers.

More than **135,000 PEOPLE** now stand in solidarity with the women who make our clothes.

Together with local partners and
Oxfam affiliates, we inspired

**1.2 MILLION
PEOPLE**

worldwide to pursue gender
justice in 2019–2020.

OUR GOALS TO CHANGE THE WORLD

**CHANGE GOAL 2:
GENDER
JUSTICE**

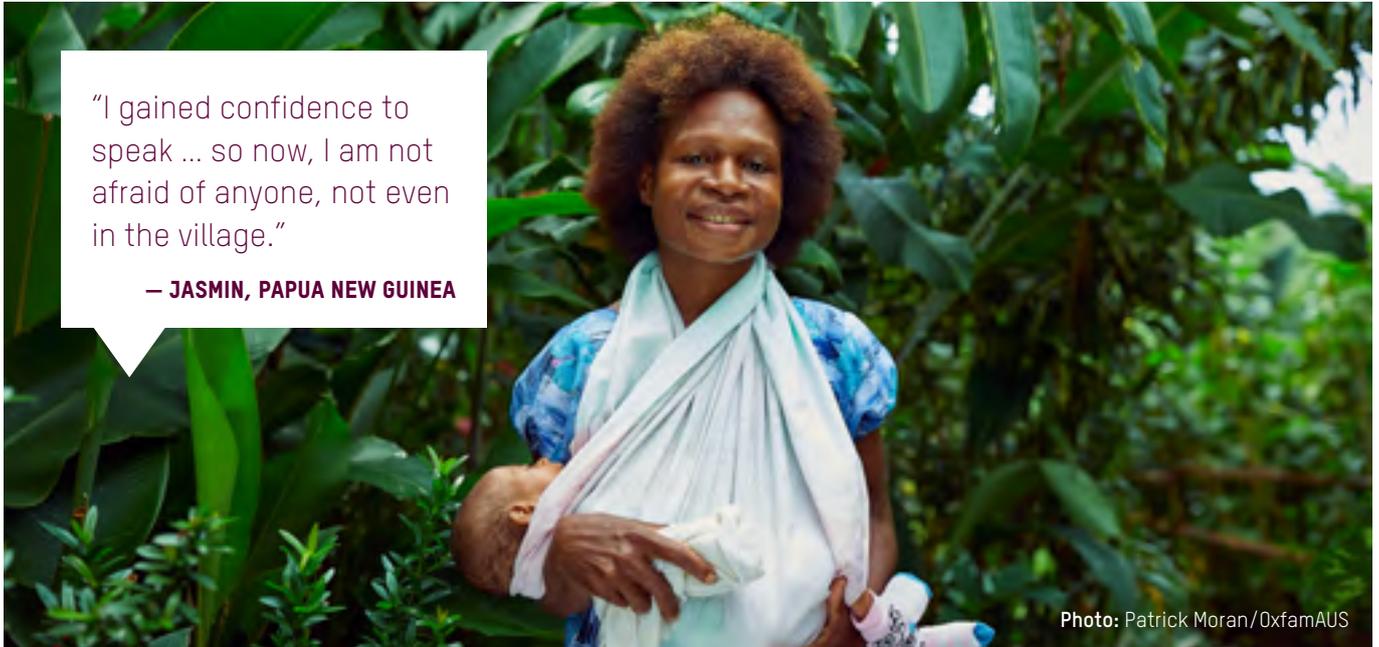
By virtue of their gender, women and girls are more likely to experience poverty, inequality and violence. In many parts of the world, gender-diverse communities struggle with similar injustice. It's unfair and it's unacceptable. So Oxfam designs programs that tip the scales and empower women, girls and people with gender-diverse identities.



Lilongwe, Malawi: Sofereti is a hardworking mother who has gone from strength to strength since she joined Oxfam's peanut butter project and learnt how to make peanut butter. She says, "Once a woman is trained, they are empowered, and the challenges that [were] affecting them fall away with time, because they now can take care of themselves." Photo: Aurelie Marrier d'Unienville/Oxfam.

“I gained confidence to speak ... so now, I am not afraid of anyone, not even in the village.”

— JASMIN, PAPUA NEW GUINEA



JASMIN IN PAPUA NEW GUINEA

JASMIN* ENDURED EIGHT YEARS OF VIOLENT ABUSE, PSYCHOLOGICAL TRAUMA AND IMPRISONMENT FROM HER HUSBAND, NOT REALISING SHE HAD RIGHTS. WHEN SHE FINALLY FOUND THE COURAGE TO ESCAPE WITH HER CHILDREN, OXFAM HELPED HER SEEK JUSTICE AND START A NEW LIFE.

“My husband would beat me. He used a bush knife to cut me. He used the tools to build a house — like a hammer and iron — to beat me. I have many scars on my body from my legs to my hands. My bones were broken ... he cut my fingers and earlobes.

“I wasn’t allowed to talk to his family, brother or sister ... or tell stories with friends ... He didn’t want me to [go] outside. I feared my life was useless and that one day he would kill me.

“My elder sister knew about [Oxfam partner] Family for Change. She told me we would go seek help there. They welcomed me and brought me in.”

With support from Oxfam, through funding from the Australian

Government, Family for Change gave Jasmin refuge and helped her report her husband’s abuse to police. He was arrested and jailed. They also helped her obtain a protection order against him and seek child support for their three sons.

“I felt that I was being kept in a prison for a long time because of my husband. The protection order allowed me to come out of hiding. I started walking around freely.

“Through Family for Change, I gained confidence to speak ... so now, I am not afraid of anyone, not even in the village. When they talk to me, I know I have a right to speak up. I don’t let them talk over me.”

*Name changed to protect identity

Sadly, violence against women and girls is common in India. So this year, we connected more than

800 FEMALE SURVIVORS

with counselling, legal and police support as part of our Engaging People and Institutions for Change (EPIC) project — a truly epic achievement!

ZABUUNISA IN PAKISTAN

ZABUUNISA HAS ALWAYS BEEN DRIVEN TO CREATE LASTING CHANGE FOR WOMEN THROUGH POLITICAL ACTIVISM. NOW A DISTRICT COUNCILLOR WITH HER EYES ON A SEAT IN PARLIAMENT, SHE IS MOTIVATING OTHER WOMEN AND GIRLS TO FOLLOW A SIMILAR PATH.

When Zabuuinisa turned 17 and became old enough to vote, she tried to contest her local elections. Despite being too young to run, she kept campaigning.

"I had five years until the next election so I wanted to make use of the time for people to get to know me and develop their faith in me so they would vote for me.

"[At the time] there weren't many platforms that provided awareness and knowledge for women to learn about election and contesting processes, unlike what we are doing now with She Can Lead."

Oxfam's She Can Lead project, with funding from the Australian Government, supports women with leadership training so they can participate in political processes and feel empowered to create positive change in their communities.

Since becoming a councillor, Zabuuinisa has achieved a lot for her community, including clean water and electricity for every household and a dedicated school for girls. She speaks regularly at community events to motivate other women and girls to join She Can Lead.

"She Can Lead is what connects all of the women to each other.

"[Before] women from different political parties would never sit on the same table. Now [they] sit together and discuss issues relating to women, they help each other.

"We have all realised that the issues I am facing as a woman in my party are usually very similar to the issues that other women are facing in their party. We have a common platform now. She Can Lead has provided this platform."



Photo: Khaula Jamil/OxfamAUS



OUR GOALS TO CHANGE THE WORLD



CHANGE GOAL 3: SAVING LIVES, NOW AND IN THE FUTURE

When humanitarian crises happen, anywhere in the world, Oxfam teams are swift to mobilise. Whatever the culprit – be it flood, earthquake, cyclone, drought, volcano or war – we respond with vital aid to save lives and rebuild livelihoods. And we help vulnerable communities prepare for future shocks, so they're ready next time disaster strikes.

Together with local partners and Oxfam affiliates, we reached

**13.5
MILLION**

million people worldwide with life-saving support in 2019–2020.



Cox's Bazar, Bangladesh: In preparation for Cyclone Bulbul, public health volunteer Leila leads a group discussion with Rohingya refugees at Kutapalong Mega camp. The women discuss handwashing, safe food storage, and the specific challenges that women face in the camps, such as menstrual hygiene. **Photo:** Salahuddin Ahmed/Oxfam.

MUHAMMAD IN PAKISTAN

THE FREQUENT DISASTERS THAT STRIKE THE BADIN AREA, WHERE MUHAMMAD LIVES, ARE UNRELENTING. BUT A NEW COMMUNITY DISASTER MANAGEMENT COMMITTEE AND TRAINING IN PLANNING AND PREPARATION HAVE UNITED PEOPLE FROM ALL CULTURAL GROUPS TO WORK TOGETHER TO ACT EARLY AND SAVE HOMES AND LIVES.

“It is our misfortune that we are impacted by the results of climate change. After every two, three or four years, we are hit by floods, droughts, earthquakes or unseasonal rains and monsoon weather.

“Initially, we formed committees at the village level, then we made union level groups and now we [talk] with authorities at a district level. If there is a disaster, we immediately start connecting and talking with each other.

“Whenever a flood or disaster is coming, the first thing we aim to do is reach the communities at the lowest levels to warn them. Even despite having no vehicles, we travel on bike or however we can to warn them.

“We take [people from the village] to the raised parts of the canals, where we build platforms for tents and other shelter ...

[We] give them a first aid kit, which has been given to us by Oxfam and (local partner) LHDP.

“We are grateful to Oxfam and LHDP for the assistance we get [and to] Australian Aid who really came through and helped us out.

“There have been really positive changes and results from forming these committees ... In a neighbouring village a fire started, and we found out and immediately responded. We wore our fire jackets, turned up with buckets of water and we made a line from the canal to the fire with five or six different households and we put the fire out together.

“We feel very happy when we come together to help each other.”

“Whenever a flood or disaster is coming, the first thing we aim to do is reach the communities at the lowest levels to warn them.”

— MUHAMMAD, PAKISTAN

Photo: Khaula Jamil/OxfamAUS



Yemen: Samiha collects water from a tap, pumped from Oxfam's desalination plant. Photo: Pablo Tosco/Oxfam.

SAMIHA IN YEMEN

SAMIHA AND HER CHILDREN FLED THE BOMBINGS AND SHOOTINGS OF YEMEN'S BRUTAL CIVIL WAR ONLY TO BE FACED WITH A DEADLY NEW THREAT, CHOLERA. THANKS TO OXFAM'S NEW SOLAR-POWERED WATER SYSTEM, THE FAMILY NOW HAS CLEAN WATER AND NO LONGER GETS SICK.

"I live here with my three children. I am a widow. We fled because of the war. There were shootings everywhere and planes that dropped mortar shells, so we had to flee.

"We were homeless, then we came here [to Al Barrayer displacement camp] and stayed in these tents. We came here with nothing, not even our clothes. We left them behind. We had no water, no food.

"At first, Oxfam was the only organisation who [helped] us. Until then we were begging for food in the local markets or from the restaurants.

"We used to suffer because we had no water. The water well is far away from here. But when we used to drink water from

the well, we used to always get sick and get stomach aches. It affected us in a bad way."

Oxfam has installed a prototype solar-powered desalination plant that pumps clean water to taps in the camp. The plant is less susceptible to the constant attacks on water truck convoys and aid workers that have stopped clean water deliveries getting through.

"Oxfam's water is good. We use it for bathing, doing laundry, making food and drinking. We get no pain from it and no sickness.

"If we have no water, we die! Where will we go if we have no water and no food? We are done! We will die. But now we are really satisfied with the Oxfam water."

Oxfam teams are swift to mobilise in the event of disaster, conflict or humanitarian crisis. This year, Oxfam Australia provided vital emergency aid — including food, water and shelter — to around

740,000 PEOPLE,

including Syrian and Rohingya refugees and people whose homes and livelihoods were impacted by flooding in Nepal and South Sudan; and climate shocks in India, Mozambique and Indonesia.

OUR GOALS TO CHANGE THE WORLD

**CHANGE GOAL 4:
SUSTAINABLE
FOOD**

Few feel the impacts of the climate crisis more acutely than the small-scale farmers of the world. And while farmers struggle to grow enough food, the people who depend on them grapple with hunger and malnutrition. Oxfam equips farmers with the tools and techniques they need to withstand climate shocks and harvest more food for their communities.

Photo: Kate Bensen/OxfamAUS



Together with local partners and Oxfam affiliates, we equipped

**1.9
MILLION**

people, globally, with tools and techniques to grow more nutritious food in 2019–2020.

“Our life became good.
They taught us everything!”

— SABINA, TIMOR-LESTE



Timor-Leste: Sabina and her husband Mateus Elo show off the bounty of onions from their permanent garden. The couple's harvest has significantly increased since working with Oxfam. **Photo:** Kate Bensen/OxfamAUS

SABINA IN TIMOR-LESTE

YEARS OF FAILED HARVESTS DUE TO ERRATIC WEATHER LEFT SABINA'S FAMILY STRUGGLING TO FIND ENOUGH FOOD TO EAT. BUT AFTER LEARNING BETTER WAYS TO GROW CROPS AND SAVE MONEY, THEY NOW HAVE A THRIVING GARDEN AND GROW ENOUGH FOOD TO EAT, SELL AND STORE.

“Before [Oxfam Partner] BIFANO came into our life, our life was very bad, it could not have been worse.

“The most difficult things were money and food. We have our family but if we have no money and food, what can we do? I just worry about [our children] when there is no food and hope that they don't get sick.”

“But after BIFANO came into our life, our life became good. They taught us everything!

“For example, with cassava, we just used to boil it and then eat it, but after BIFANO came into our life they started to teach us about how you can do many recipes with cassava.

“We were taught more about feeding animals, growing

vegetables like corn and making terraces in our gardens. I used to grow onions before BIFANO came, but I just used to plant them anywhere. After BIFANO came, they taught me to make rows and space them properly and so many more onions grow now.

“Before BIFANO came into our lives, when it was time to harvest our food we would not get very much, just a little bit. [BIFANO] taught us how to do terracing and when we harvested, we collected enough food to last until the end of the year.

“I am feeling happy and I am feeling strong. We have animals now that we can sell if we need money and we can also sell excess food from our harvest.

“Life is much better now.”

MUHAMMAD IN PAKISTAN

INCREASED DROUGHTS AND SALTWATER INTRUSION HAVE TURNED MUHAMMAD'S ONCE PRODUCTIVE FARMLAND BARREN, SPARKING FEUDS OVER ACCESS TO CANAL WATER. BUT THANKS TO TRAINING FROM OXFAM IN NEW CLIMATE-SMART FARMING TECHNIQUES AND SKILLS TO LOBBY FOR FAIRER WATER SUPPLY, LIFE IS LOOKING BRIGHTER.

"Life is very difficult here. There used to be times when water was available but now it is very difficult to access.

"We have to buy our food from the market now. Because of the water shortage we cannot depend on our land anymore.

"I attended a three-day training where I learnt which kind of land was good to grow crops in, which cropping patterns I should adopt to improve our lives, and we also received trainings on how to raise our voice and speak up for ourselves, to advocate for our cause.

"I was able to learn new techniques and farming methods. Our old methods required a lot more water than the new methods.

"We have our land here, but the lands further over belong to another caste, so often when the water is flowing down, they would close it off for their use only. When they closed the water last time, I went to [talk] with them. I explained that I also had

a right to access the water and that it should be an equal distribution.

"So now we have access to that water. I feel so much happiness from this. There is nothing without water. Everything is birthed from water; life is from water.

"Before we didn't have access to food or water. Now we have access to not only water but soon we will have access to clean and fresh vegetables.

"We are expecting the demo plot [and irrigation system] to improve our lives. We have been given the tools, resources and means so we can increase the produce we grow on the land and improve our standard of living.

"We are going to use all that we have been provided with to improve our lives."



Photo: Khaula Jamil/OxfamAUS

The increasingly volatile conditions in Pakistan's Badin District make life hard for farmers who rely on traditional agricultural activities to earn a living. Our Building Resilient Communities program helps farmers withstand the challenges of climate change, promoting more sustainable farming techniques and new ways to make a living.

This year, the average income of those who embraced alternative livelihood activities tripled, from 1,000 Pakistani rupees (PKR) to 3,000 PKR per month. It pays to think outside the box!

Together with local partners and Oxfam affiliates, we empowered

**400,000
PEOPLE**

to claim their rights and demand their fair share of natural resources in 2019–2020.



Photo: Keith Parsons/OxfamAUS



OUR GOALS TO CHANGE THE WORLD

**CHANGE GOAL 5:
FAIR SHARE
OF NATURAL
RESOURCES**

Companies and governments often exploit shared land, water and air without properly consulting those whose lives and livelihoods depend on these precious natural resources. So we empower vulnerable communities around the world with the knowhow and confidence to claim their rights and fight for their fair share.

ALVARO IN TIMOR-LESTE

OXFAM-SUPPORTED SAVINGS GROUPS ARE GIVING ALVARO'S REMOTE COMMUNITY REASON TO HOPE FOR THE FUTURE AND MOTIVATION TO KEEP PRESSURE ON THE GOVERNMENT TO DELIVER A PROMISED NEW ROAD AND PROVIDE MORE SERVICES.

"Life here is quite hard. We work hard in the gardens, but we can't sell anything because the road condition is so bad. We don't have any electricity, which means our children are not able to study at night-time.

"When we formed the savings group, we were given training from [Oxfam's partner], they also gave us some support with farming candlenuts.

"We have dreams that we are saving for through our savings group.

"We have an idea that we could sell our candlenuts together and find a regular buyer. Even last year we had one person come from Dili who said he could find a buyer for us in Dili.

"But we are restricted by the road to our village, it is really bad.

"We have asked the government about fixing our road to the village. But so far, the government haven't fixed the road or even brought the electricity to us here. So, the people are unsatisfied with this.

"Last time we met with the municipality, they said they have approved a new road and electricity for 2020. But I saw a file at the municipality about our road back in 2013 that said they would build six kilometres of new road, but it hasn't happened yet.

"We are trying our best, we want a better life for our community is all."

Oxfam's Strengthening Community Livelihoods Program in Timor-Leste is funded through our regular giving program and the Department of Foreign Affairs and Trade.



Photo: Keith Parsons/OxfamAUS



Photo: Aurelie Marrier d'Unienville/Oxfam AUS

DOROTHY IN MALAWI

WHEN A MINING COMPANY DIVERTED A RIVER NEAR DOROTHY'S VILLAGE LEAVING THEM WITHOUT WATER, THE COMMUNITY FELT POWERLESS TO DO ANYTHING. THEN OXFAM TRAINED THEM IN THEIR RIGHTS TO BE CONSULTED ABOUT THE COMPANY'S ACTIONS.

"There was a river right behind the mountain where the mining activities are taking place now. We used to rely on the river for water.

"But when Mkango Mine came in, they blocked the river to harvest the water ... for their mining activities.

"CEPA and Oxfam people came into our community. They explained the FPIC (Free Prior and Informed Consent) booklets to us and ... then came back and started educating us about FPIC.

"The books have guidelines that we should follow accompanied by illustrations ... When we open a page, we read the words and see the supporting illustrations depicting the action of what would be taking place ... it helps us understand.

"FPIC has assisted a lot. We were told that FPIC means that one should not be forced into doing something that they do not want, it should be left to communities to choose what they want.

"FPIC has helped a lot in facilitating a meeting with Mkango Mine authorities. In the past, the mine authorities were not available and despised us, but today we are partners because we are into FPIC programs and they understand them. This creates room for us to work together as one.

"We are thankful to CEPA and Oxfam for bringing us FPIC in our area, we are now enlightened and now know a lot."

Oxfam's Free Prior and Informed Consent Guide, which has been translated into multiple languages, was developed with funding from Australia's Department of Foreign Affairs and Trade.

The Mekong River is a vital vein of agriculture and opportunity for those who dwell along its banks. We're arming these communities with the knowledge and confidence they need to protect their river from harm.

This year, we trained 220 Cambodian women and men in local fishery law and the impacts of water development infrastructure on fishing. One participant, Tuon Sokheng, joined forces with local authorities to halt illegal fishing in Trapaing Chres commune. The district police were grateful for the assistance and the case was sent to the District Fishery Administration for legal action — a big win for small-scale fishers!



OUR GOALS TO CHANGE THE WORLD

**CHANGE GOAL 6:
FINANCE FOR
DEVELOPMENT**

There is no quick fix for poverty. Genuine, lasting change can only be achieved with a steady investment of know-how, funding and time. So we encourage the private sector to create opportunities for marginalised people, and we urge our Government to invest in foreign aid. Only together can we tackle poverty, once and for all.



Together with local partners and Oxfam affiliates, we connected

800,000

people worldwide with smart, sustainable financial solutions in 2019–2020.

Pango, Vanuatu: Local store owner Melika Kaluat took part in the Unblocked Cash Transfer pilot that we led in partnership with Sempo and ConsenSys, testing blockchain technology as a fast and efficient means to distribute cash transfers after disasters. **Photo:** Keith Parsons/OxfamAUS.



Photo: Abbie Trayler-Smith/OxfamAUS

SWASTHANI AND BETHRA IN NEPAL

AFTER A MASSIVE EARTHQUAKE DESTROYED THEIR VILLAGE WATER SUPPLY, BETHRA AND SWASTHANI'S COMMUNITY WORKED SIDE-BY-SIDE WITH OXFAM TO BUILD A NEW SYSTEM THAT PROVIDES CLEAN WATER TO EVERY HOUSE.

"The earthquake caused our small water source to dry up. After that we faced a big problem," says Bethra, the local water committee chairman.

"Oxfam and [local partner] Srijanshil ... told us they would be working on two water [supply systems] ... We formed one committee to work for both the water sources ... Three water taps were supported in our community and six in the other community.

"After that support, every household in our community thought it would be much easier to have individual taps in each household."

Community members invested their own money and labour to extend the water pipes to reach all houses. "Now we have nine taps in our community. We all worked hard to have taps installed in our houses. It has made a very big difference."

The Oxfam water supply system was installed in partnership with local organisation Gramin Mahila Srijanshil Pariwar, with funding from our Nepal Earthquake Appeal.

"Now with the taps in each household, getting water has now become so much easier," Bethra's wife Swasthani said. "It's much cleaner as well. There were impurities in the water in the old water source. Now, the tap is clean and we get clean water for drinking.

"In the past, although I used to plant vegetables, there would be no water for those plants. After the water tank and tap has been installed ... it's easier to water the vegetable and fruit plants.

"The water is good now; we are drinking it. No-one has fallen sick."

AMELIA IN TIMOR-LESTE

SINCE JOINING AN OXFAM-SUPPORTED SAVINGS GROUP AND LEARNING HOW TO SAVE AND MANAGE MONEY, AMELIA HAS BOUGHT FOOD AND LIVESTOCK, AND CAN COPE WITH UNEXPECTED FAMILY EMERGENCIES.

"Before I was involved in the group, my life was difficult. You [try to] save money at home but you are just wasting it because you cannot keep proper control of it.

"[With the savings group] when we need money we don't have to go and borrow it from somebody else, we can just borrow it from our group. If you want to take money out of the group, you have to stop and think about what you really need it for.

By putting money into the savings group every week, Amelia can access low-interest loans, that she must repay within three months. The project is one Oxfam and local partners have replicated in many small communities, with funds from our regular giving program and the Department of Foreign Affairs and Trade.

"Saving money has helped ... because if there is no food in your pot and today you cannot cook or eat something, you can say, 'Oh can I borrow some money from the group because I have no food'. After that, every week, you can repay the money.

"I had my dream for the last two years to buy a tractor, but two of my family members passed away ... [but] I did manage to buy one cow and one big pig.

"For now, I am just continuing to save my money ... when I save it in the group it is safe ... so if there is an emergency, I know I will always have money."



Photo: Kate Bensen/OxfamAUS

It's a time-tested truth that you need money to make money. That's why our Building Resilient Livelihoods project is investing in a better future for vulnerable households in Afghanistan's Daikundi province to create sustainable work pathways. This year, with funding from Australian Aid, we built 19 flood protection measures to keep more than

170 HECTARES OF LAND SAFE FROM FLOODING.

This is protecting 4,563 almond trees and several irrigation canals from heavy rains, enabling 100 hectares of unusable land to be cultivated. These investments give some of Afghanistan's most marginalised a fighting chance to lift themselves out of poverty.

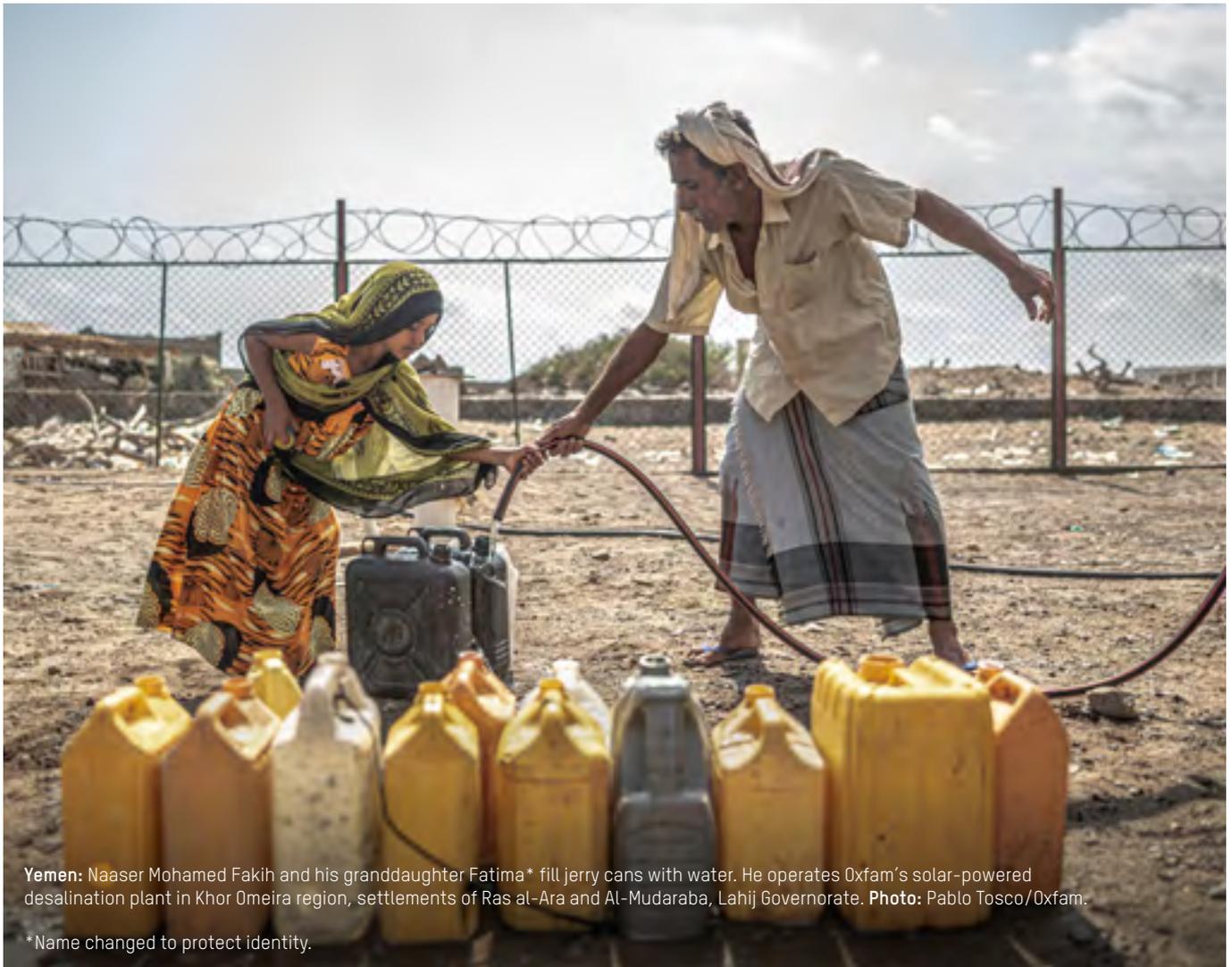




TACKLING POVERTY WITH INNOVATION

Poverty is a complex global dilemma that manifests in many different ways and for many different reasons. To effect genuine lasting change, we can't always rely on what worked yesterday — we have to think outside the box. This year, Oxfam rose to the challenge.

Yemen: Oxfam water engineer Monther Alattar repairs a solar panel that powers a desalination plant in the town of Almusaimir. Oxfam has installed three water supply systems that work with solar panels, which has halved the cost of water delivery of traditional trucking methods. **Photo:** Pablo Tosco/Oxfam.



Yemen: Naaser Mohamed Fakih and his granddaughter Fatima* fill jerry cans with water. He operates Oxfam's solar-powered desalination plant in Khor Omeira region, settlements of Ras al-Ara and Al-Mudaraba, Lahij Governorate. **Photo:** Pablo Tosco/Oxfam.

*Name changed to protect identity.

SOLAR SOLUTIONS

AS ONE OF THE WORLD'S WORST HUMANITARIAN CRISES UNFOLDS IN YEMEN, OXFAM IS SAVING LIVES AND SAVING MONEY WITH A PROTOTYPE SOLAR-POWERED DESALINATION PLANT.

At the time of publishing, the United Nations estimate more than 24 million Yemenis urgently need humanitarian aid, which represents about 80% of the country's population. According to the widely respected Armed Conflict Location and Event Data project, the number of fatalities from the war passed the 100,000 mark in November 2019. This includes 12,000 civilians killed in targeted attacks, and the humanitarian toll has seen thousands more die from starvation and cholera.

In 2015, the conflict between the Government of Yemen, supported by the coalition of Gulf countries led by Saudi Arabia, began against the Houthi rebels, known as the Ansar-Allah movement. After five years of sharp economic decline, food insecurity, and the collapse of essential public services, the civilian population is in crisis.

The price of imports and processed goods have increased to reach prohibitive prices for a large part of the population. The price of water for hygiene, cooking and drinking has doubled.

Many families are reducing their diet to one meal a day and many others use non-potable water, despite the risks to their health.

Only 50% of medical centres are operational, but those that are open struggle for supplies and personnel. Cholera remains a significant challenge, with several outbreaks since 2016 taking thousands of lives. The transmission of Cholera is directly linked with poor hygiene and access to water. Oxfam has been working in Yemen for 30 years but we've increased our efforts to provide clean water and sanitation to combat these deadly outbreaks.

In 2019, Oxfam installed a prototype solar-powered desalination plant, which is less susceptible to the ongoing attacks on water truck convoys and aid workers that disrupt the crucial supply of clean water. The cost of a cubic metre of water has been halved with the desalination plant now operational. We are now working to extend the plant's reach through pumping water to more communities.

ONE STEP AHEAD OF DISASTER

Pakistan's Badin district is home to 1.8 million people, with more than 70% living in rural areas. The region experiences frequent floods and drought-like conditions due to water scarcity, changing rainfall patterns and land degradation caused by sea intrusion. These volatile conditions conspire to undermine agricultural productivity.

Economic opportunities for men, women and young people are limited by the region's remoteness and agricultural dependence. To cope with these shocks and stresses, farmers and their families often resort to taking children out of school early; taking loans or credit from landlords; foregoing necessary health care due to the associated costs; and migration to urban centres for economic opportunities, which increases the care burden on women.

To address these issues, our Building Resilient Communities project aims to equip rural communities and government authorities with the knowledge and skills to prepare for,

adapt to and mitigate climate and disaster risks. This includes adopting climate-smart agricultural techniques and diversifying livelihoods.

In response to changing weather patterns and increasingly frequent disasters, we partnered with a local app developer to create an ICT-based app that disseminates timely and reliable climate and early warning information, in the local language, to vulnerable communities. Our partner's knowledge of the local context ensured the app would meet the needs of the communities it serves.

The app is supported by a helpline and a WhatsApp feature that provides parallel support to digitally disadvantaged members of the community. Whereas previous interventions only used one mode of communication, the app can reach users with text messages, voice messages, photos and other vital forms of information.

Since the introduction of the app, community members are sharing agricultural advisory information among farmers. One resident of Umeed-o-Kohli village in Badin, Parveen, used the app to receive prompt information about vaccination and treatment to address a widespread foot and mouth disease affecting cows and goats in the region. Parveen says, "My animals would have died had I not received this information in time."

This year, more than 13,000 calls have been made through the app, connecting people with practical advice and support. Farmers in the Badin area made 425 calls to the helpline call centre, which helped them resolve a range of issues. And a further 1,430 issues were resolved via SMS support.

Vishnu, a resident of Kheto Kohli, says, "I installed the app and after a few days a pest attack appeared in the village crops. I took a snapshot of the infected plant and shared it with the team that trained me. They responded quickly and advised me on the treatment of fungicide to protect the crop. I told my fellow farmers about this and we were able to save our crops in time."



Badin, Pakistan: With support and training from Oxfam, Zebunissa grows seasonal vegetables that allow her to save money and feed her family nutritious food. **Photo:** Khaula Jamil/OxfamAUS.

SHE CAN IN AFGHANISTAN

While women play a central role in agricultural production in Afghanistan's Daikundi province, rarely do they enjoy direct income for their toil. Traditionally, the men from each household sell the produce and are primary decision-makers, deciding how household income is spent.

To disrupt this traditional pattern, women need access to the market themselves, so they can reap the rewards of their labour. That's why we set out to create innovative new opportunities for women to earn a living in Afghanistan with the Building Resilient Livelihoods project as part of the Australia Afghanistan Community Resilience Scheme, funded by the Australian Government..

This year, more than 1,700 women have benefitted from the project. The project established two dairy enterprises, each led by nine women like Zahra (pictured) and involving more than 2,000 households. The women were trained in dairy production, numeracy and bookkeeping, and also gained skills in marketing, negotiation and buyer engagement. They have produced seven types of dairy products and are now able to negotiate competitive prices in the local market, enabling them to earn a steady income.

Before joining the project, Zahra relied on her husband for financial support. With the technical and leadership skills she has gained, she now earns a sustainable income of 4,500 AFN per month.

Through the establishment of nurseries, demonstration plots and hillside orchards, local women have also learned orchard and nursery management skills, which were previously reserved for male farmers. This has allowed women to develop a sustainable means of income to invest in their business or family.



Photo: Supplied

A close-up photograph of an elderly woman with dark hair pulled back, smiling warmly at the camera. She is wearing a light-colored, sleeveless shirt with a green and white pattern. She is holding a woven basket filled with green lentils. The background is slightly blurred, showing what appears to be a wooden structure.

LEARNING FROM OUR WORK

There is no one-size-fits-all solution for poverty. So our approach to the life-changing work that we do around the world is never fixed or formulaic — it's constantly evolving. We regularly monitor and evaluate our programs to identify the most and least effective ways to tackle poverty and injustice in different contexts. This ongoing process of learning and improvement is critical to the achievement of truly sustainable development.

Cova Lima, Timor-Leste: Julita Nunes, a member of an Oxfam Savings for Change group, shows off her family's harvest of lentils. Photo: Kate Bensen/OxfamAUS.

IN PAPUA NEW GUINEA

From June 2015 to June 2020, our Gender Justice Program (GJP) aimed to prevent violence against women and girls by raising awareness; changing harmful attitudes and behaviours; providing quality crisis and repatriation services; and influencing policy and legal reform to promote equality between women and men.

A learning review of the program in 2020 found that the program has significantly strengthened our local partners' capacity to understand and respond to the complex challenges of gender-based violence and violence related to accusations of sorcery. While institutional capacity-strengthening activities — such as governance and financial training — proved to be highly effective, they were not a core component of the GJP design. This is a limitation of the program so we will add institutional capacity strengthening to the next iteration of the design and management of the GJP, alongside service delivery, outreach, awareness-raising and influencing.

Moving forwards, we'll ensure this area receives sufficient attention. We are recruiting staff with the requisite skills to build the capacity of local partner organisations to remain viable and become less dependent on a sole funding source. It's not enough to give our partners technical support regarding gender-based violence — we must also support their long-term viability as independent organisations.

IN PHILIPPINES

From July 2017 to June 2022, our Women's Empowerment for Leadership in Development and Peace (WELD PEACE) project seeks to empower women to influence peace and development processes to help the Bangsamoro Autonomous Region of Muslim Mindanao transition peacefully to a more inclusive and broadly supported regional governance structure.

So far, WELD PEACE has actively supported women to take on leadership roles to promote more inclusive gender norms in the region, and to shape local laws and policies.

A midterm review in September 2019 found that, above and beyond the scope of the project, local women leaders are key information and advocacy sources on gender issues in local and regional dialogues. Their skills have been recognised by Barangay officials and the National Police, who have engaged them to deliver community lectures about gender-based violence and drug abuse.

We will therefore harness those skills, engaging these women to revisit and keep enhancing the women's agenda in the region. These local women leaders are now well equipped to advocate for equal representation of women in the Bangsamoro Parliament and other emerging issues around the rights of Indigenous and displaced women.

IN SOUTHERN AFRICA

From June 2017 to June 2021, our Inclusive and Transformative Extractive Industries (ITEI) in Southern Africa Program aims to improve the governance of natural resources in the extractives industries by strengthening mechanisms for transparency and accountability; improving participation among marginalised populations; and promoting links with the wider economy.

A midterm review of the ITEI program in September 2019 found that the program has effectively empowered people affected by mining activities in Malawi, Zambia and Zimbabwe to take a stand and defend their Free, Prior, Informed Consent (FPIC) rights via lobbying, campaigning and policy influencing. At a community level, program participants are now determining their own development choices and solutions to problems.

The challenge we now face is how to best integrate these excellent local results into a regional approach. To address this challenge, we will synthesise the various outputs, results and indicators from all participating communities and identify cross-cutting issues, such as ethical consent. Once we have built a regional programming framework, we'll be better positioned to achieve good outcomes at a regional level.

A woman wearing a blue bucket hat and a patterned dress is seen from behind, carrying two yellow plastic water jugs. She is walking on a rocky riverbank. The river is shallow and flows over rocks. The background shows a steep, rocky hillside with sparse vegetation under a clear sky.

WORKING WITH OXFAM

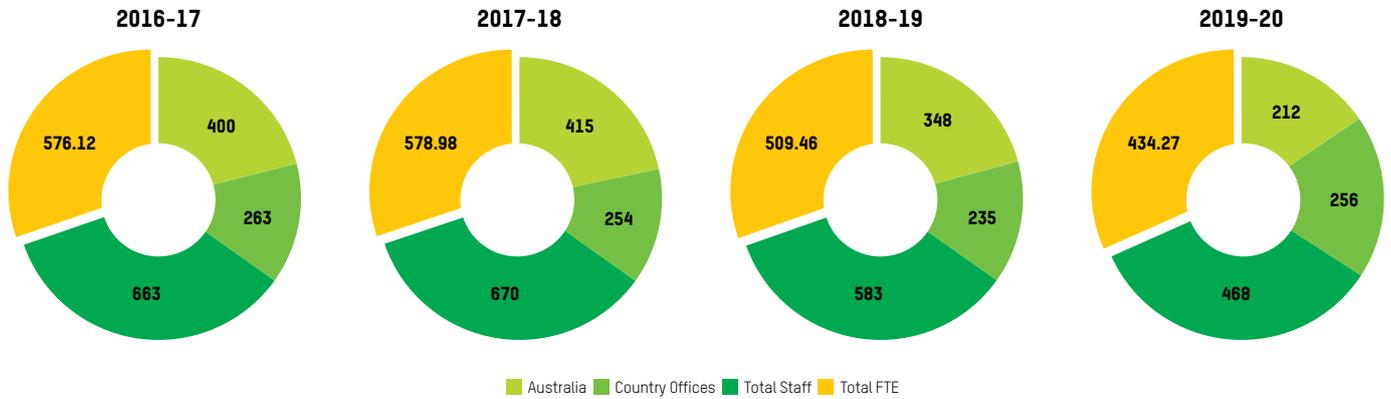
We strive to make our workplaces safe, diverse and inclusive at Oxfam Australia, fostering fair and equitable ways of working at all levels of the organisation. Responsibility for maintaining these healthy work environments is shared across every facet of the organisation.

Eastern Highlands, Papua New Guinea: With no water infrastructure in her village in the mountains, Helen John must walk long distances to access water. During the wet season, she can access a nearby spring (pictured here) — though the access path is dangerously steep. **Photo:** Patrick Moran/OxfamAUS.

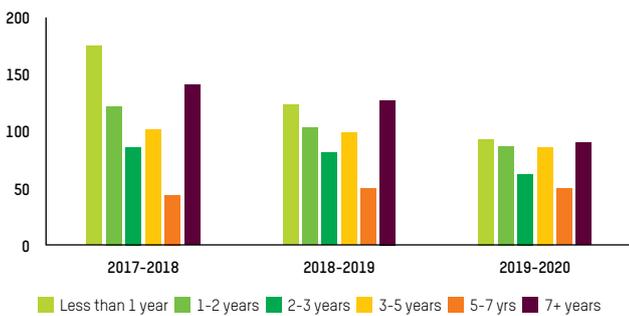
OUR PEOPLE

Gender justice and equality are at the heart of Oxfam Australia’s vision, so it’s fitting that more than 54% of our workforce are women. The total number of Oxfam Australia staff, both in Australia and abroad, fell to 434 this year. About 30% of those staff members have been with the Oxfamily for five years or more.

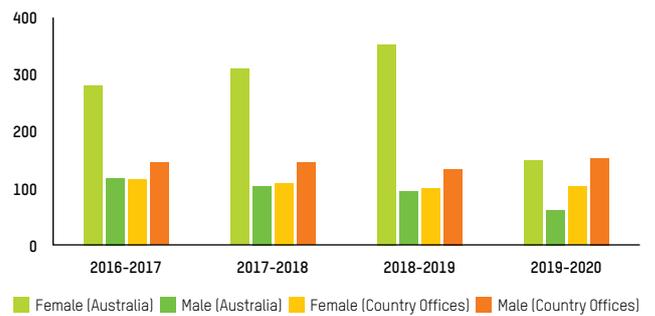
NUMBER OF STAFF



STAFF BY YEARS OF SERVICE



STAFF BY GENDER



SAFEGUARDING AT OXFAM

At Oxfam Australia (OAU), we are vigilant in upholding the rights of the people with whom we work. Informed by a do-no-harm principle, we put provisions in place so that our actions — intentional or otherwise — never put anyone at risk of harm. Strictly and without exception, we do not tolerate any form of abuse, harassment, sexual misconduct, exploitation of vulnerability, or misuse of power for personal gain.

This year, we reinforced our safeguards — the policies and practices we use to keep people safe from harm — to ensure they continue to protect our partners, our staff and the communities with whom we work. As a member of the One Oxfam Safeguarding Shared Services Core Group (OOSSSCG), we successfully delivered several important initiatives this year to harmonise our approach, across the Confederation, to addressing safeguarding and allegations of misconduct. These initiatives include the One Oxfam Safeguarding Core Standards and our Global Case Management System.

MONITORING MISCONDUCT

During the reporting period, OAU created and filled a new Safeguarding Manager role. The appointee leads and supports the design, enhancement and monitoring of our safeguarding strategy and function, and is a member of the OOSSSCG. With the development of the OAU Survivor Support Policy, we also committed to supporting survivors of any incidents where the perpetrator is an Oxfam employee, or the incident is associated with the delivery of Oxfam’s work. This year, together with PLAN and CARE, we also co-convened the new ACFID Safeguarding Community of Practice.

We continue to implement and monitor progress against the One Oxfam Child Safeguarding and Protection from Sexual Exploitation & Abuse policies across all countries and projects that we fund into. In the 2019–2020 financial year, one incident of sexual misconduct was reported in a country where Oxfam Australia works. This incident involved a partner organisation and no Oxfam staff were involved. The incident was investigated, resulting in resolution with the relevant partner organisation.

Jamalpur, Bangladesh: Oxfam Australia Chief Executive Lyn Morgain meets with families in Bakshiganj, where our Resilience through Economic Empowerment, Climate Adaptation, Leadership and Learning program empowers people to lift themselves out of poverty. This life-changing program is supported by the Australian Department of Foreign Affairs and Trade. **Photo:** MR Hasan/OxfamAUS.



MEET THE OXFAM FAMILY

The Oxfamily is no ordinary family. We are a sprawling network of huge-hearted activists, volunteers, change-makers, donors, partners and staff who strive to bring Oxfam's vision of a just world, without poverty and injustice, into focus.



GERARD LONNERGAN

OXFAM SUPPORTERS COME IN MANY SHAPES, STRIPES AND SIZES, BUT THEY ALL HAVE ONE THING IN COMMON: KINDNESS. AND GERARD LONNERGAN IS A SHINING EXAMPLE.

Gerard has been motivated by the pursuit of social justice and equality for as long as he can remember. “Even as a young man, a teenager, I’ve always been interested in inequality,” he says.

Ever since Gerard started his teaching career in 1975, he has sought out ways to pay it forward and balance the scales. Now retired, Gerard remains passionate about education. He sees learning as the key to empowerment: “I think education is the first step in the creation of equal opportunity.”

In his lifetime, Gerard’s passion for education and equality has extended far beyond his teaching duties. Over the years, he has spent time supporting disadvantaged students, speaking up as a union rep and mentoring young learner drivers. He also supports microfinance projects in developing countries. Gerard’s altruism is lifelong.

His first interaction with Oxfam dates back to a Community Aid Abroad study tour in the Philippines, where he witnessed the impacts of poverty firsthand. Gerard has decided to leave a gift to Oxfam in his Will so we can continue his pursuit of social justice and equality into the future.

An abiding supporter of our work tackling poverty, Gerard says, “The Millenium Goals are important and you have to question how much progress we’ve made towards them. I think we are becoming more unequal and perhaps a little bit more selfish as a society — and I’m concerned by that.”



Photo: Eddie Carbonell/OxfamAUS

CHARLOTTE KAKEBEEKE

THE OXFAMILY WAS SADDENED THIS YEAR BY THE ABRUPT AND UNEXPECTED LOSS OF CHARLOTTE KAKEBEEKE, OUR LONGSTANDING PROGRAM DIRECTOR IN PAPUA NEW GUINEA (PNG).

Born in the Netherlands, Charlotte moved to Scotland with her family as a teenager. By the time she was appointed as our PNG Program Director, Charlotte had lived and worked in many countries — including Sudan, Sierra Leone, Timor-Leste and Indonesia — always fighting to improve the lives of those in need.

Charlotte spent her life working with some of the world’s most vulnerable communities to address complex issues, such as violence against women, poverty and accusations of sorcery. In PNG, Charlotte worked tirelessly to promote gender equality and undo the harmful norms, attitudes and behaviours that perpetuate violence against women and girls. Thanks to her expert guidance, our programs are forging a path to a better, safer future for women and girls in PNG.

Oxfam’s Ula Majewski paid tribute to Charlotte, describing her as “one of the finest. A wonderful powerhouse of a woman. You transformed so many people’s lives with your passion, your commitment to creating a better world. Your heart was the size of the sun.”

Tragically, Charlotte’s life was cut short at the tender age of 43. She will always be remembered as a dedicated humanitarian who did more good in her short life than most of us will ever achieve.



Photo: Patrick Moran/OxfamAUS



FINANCIALS

The success of every organisation depends on shrewd financial management and planning – and Oxfam is no exception. Despite numerous challenges, including the economic fallout from the Coronavirus pandemic, we made bold, decisive moves this year to secure our financial future and strengthen the global impact of our work tackling poverty and injustice.

Photo: Do Manh Cuong/Oxfam

FINANCIAL PERFORMANCE

This year, Oxfam Australia reported a consolidated operating deficit of \$3.6 million. This deficit was primarily due to community support income (CSI) — money donated by the Australian public — performing below expectations. Our total comprehensive position for the year is a surplus of \$0.4 million after recognising a gain on the revaluation of properties.

Amid a persistently challenging retail environment, this year saw the closure of our trading arm Oxfam Australia Trading (OAT). The closure of all Oxfam shops and discontinuation of all trading operations accounts for \$0.4 million of our consolidated operating deficit.

Our consolidated expenditure was \$78.7 million in 2019–2020, a decrease of \$139,000 after adjusting for the impact from the closure of Oxfam Trading. Spending on fundraising declined due to a reduction of our face-to-face fundraising activities and the active management of these costs. We spent \$55.4 million on our long-term program development, advocacy and emergency responses during the year, a \$5.1 million increase. This increase was a direct result of the lifting of the Department of Foreign Affairs and Trade (DFAT) suspension, which allowed Oxfam Australia to release \$5.2 million of funding for program purposes.

FINANCIAL PERFORMANCE*



* Includes Oxfam Australia Trading

** This financial year only reflects nine months of financial results as Oxfam Australia's reporting period changed to a March-end financial year in line with other Oxfam affiliates.

*** During 2016–2017, Oxfam changed the method of measuring our property portfolio to present the current market values of our properties, hence providing our supporters and the public with more relevant financial information.

2019–2020 INCOME

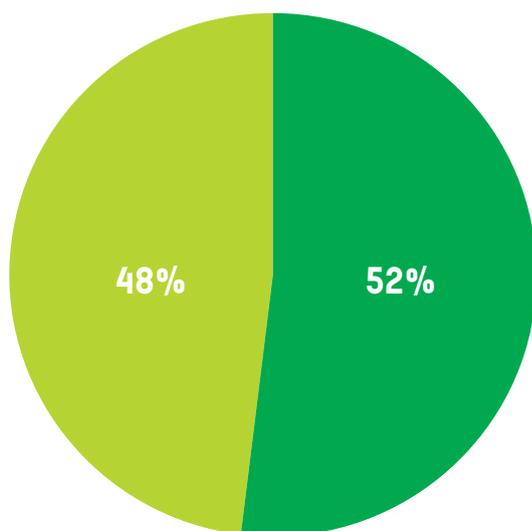
Our consolidated income of \$75.2 million was down \$1.7 million from the prior year. Community support income (CSI) was our most significant income stream in 2019–2020, contributing

\$39.9 million. We also received \$34.9 million of grant funding during the year, with half of the income contributed by the Department of Foreign Affairs and Trade (DFAT).

INCOME TYPE



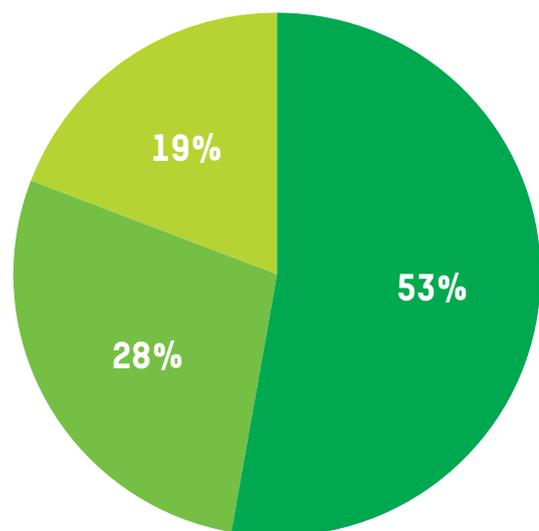
RESTRICTED VS UNRESTRICTED INCOME



■ Restricted income ■ Unrestricted income

Not including Oxfam Australia Trading

WHERE THE MONEY COMES FROM



■ Other grant income ■ DFAT income
■ Community support income

Not including Oxfam Australia Trading

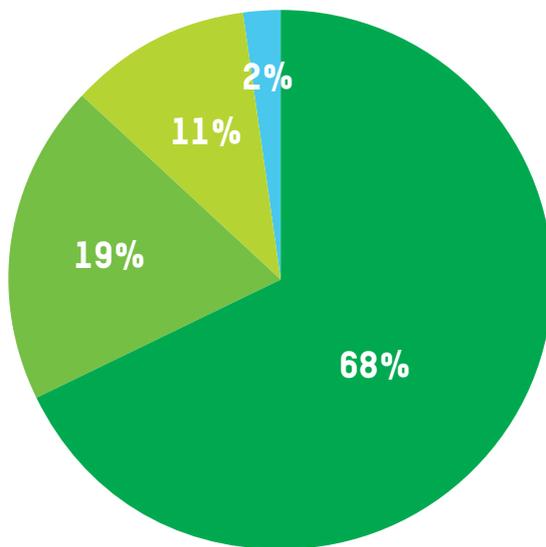
2019–2020 EXPENDITURE

In order to realise our vision of a just world without poverty, we must act swiftly and spend wisely. This year, we invested \$55.4 million in development programs, advocacy and emergency responses.

The underperformance of our fundraising targets and the lifted suspension of DFAT funding impacted our program, fundraising and administration ratios this year:

- Our program investment ratio — the total amount spent on long-term development, emergency response, advocacy and public campaigns, expressed as a percentage of total expenditure — increased by 6.6% due to the lift of the freeze on institutional funding.
- Our fundraising investment ratio — the total amount spent on fundraising, expressed as a percentage of all money donated by the Australian public (CSI) — fell by 5.6% due largely to declining spending on face-to-face fundraising activities; and
- Our cost of administration ratio — the total amount spent on administration, expressed as a percentage of total expenditure — fell by 0.8%, returning to historical levels.

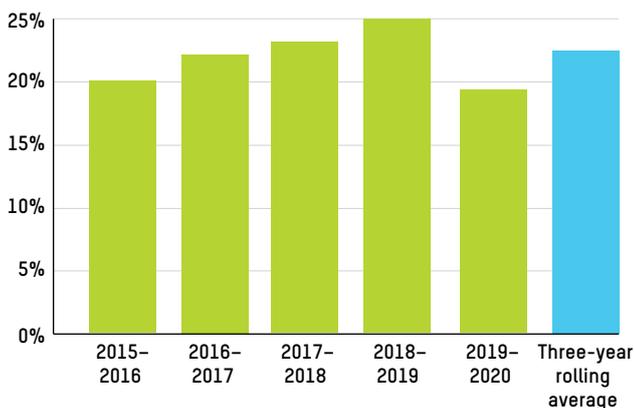
WHERE THE MONEY GOES



- Campaigns and advocacy
- Administration
- Fundraising and promotion
- Programs (long-term development and emergencies)

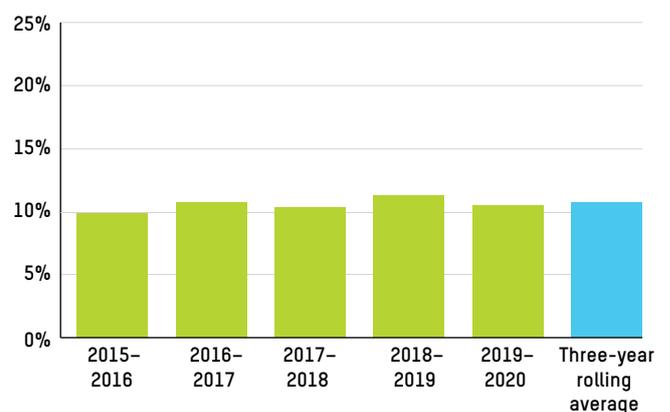
Expressed as a percentage of total expenditure
Not including Oxfam Australia Trading

FUNDRAISING INVESTMENT RATIO



Oxfam Australia Trading excluded. No changes

COST OF ADMINISTRATION RATIO



Oxfam Australia Trading excluded. No changes

PROGRAMS

When people's lives are turned upside-down by war or disasters, we respond with life-saving aid, including food, water, sanitation, shelter, livelihood support or health and hygiene training. Oxfam Australia made significant contributions to several relief efforts this year, including:

- \$1 million on Sulawesi tsunami and earthquake response in Indonesia
- \$725,000 on humanitarian response to conflict in Yemen (See Samiha's story on page 27)
- \$300,000 on conflict and flood response in South Sudan
- \$187,000 on Cyclone Idai response in Mozambique
- \$30,000 on flood response in Nepal
- \$25,000 on crisis response in Venezuela
- \$15,000 on Cyclone Fani response in Bangladesh
- \$15,000 on Cyclone Fani response in India
- \$15,000 on Mindanao earthquake response in Philippines
- \$15,000 on Taal volcanic eruption response in Philippines

The freeze on DFAT funding for Oxfam Great Britain was lifted this year, enabling us to contribute to the following global humanitarian emergencies:

- \$3.5 million emergency food relief in South Sudan
- \$1.2 million on Rohingya refugee response in Bangladesh
- \$925,000 on Syrian refugee crisis response in Jordan

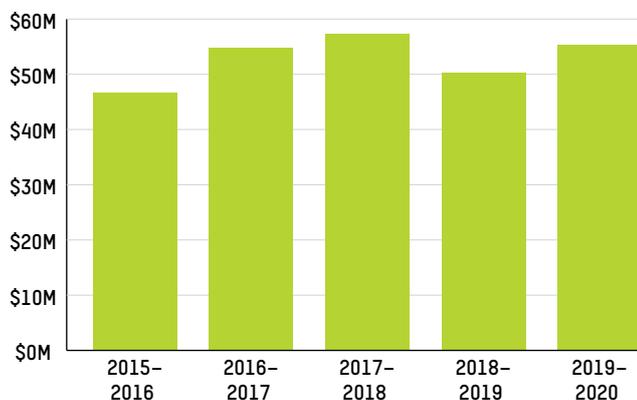
The scope of our work is not limited to humanitarian crises; Oxfam is also deeply invested in long-term development.

Our programs empower people right across the globe with the resources and opportunities they need to overcome injustice and lift themselves out of poverty. This year, some of our life-changing investments included:

- \$2.1 million on programs to improve access to water and sanitation in Papua New Guinea.
- \$1.7 million on programs to improve livelihood opportunities for small-scale farmers in the Occupied Palestinian Territory.
- \$1.4 million on programs to create livelihood opportunities for vulnerable farmers in Timor-Leste (See Sabina's story on page 30)
- \$1.2 million on programs to end violence against women in Papua New Guinea.
- \$1 million on programs to improve livelihood opportunities for women and marginalised community members in Sri Lanka.
- \$1 million on programs to create work opportunities for vulnerable people in Jordan.
- \$1 million on programs to empower women to take part in the political system in Vanuatu.
- \$1 million on programs to empower vulnerable communities to protect their land and natural resources from powerful mining companies in Southern Africa.

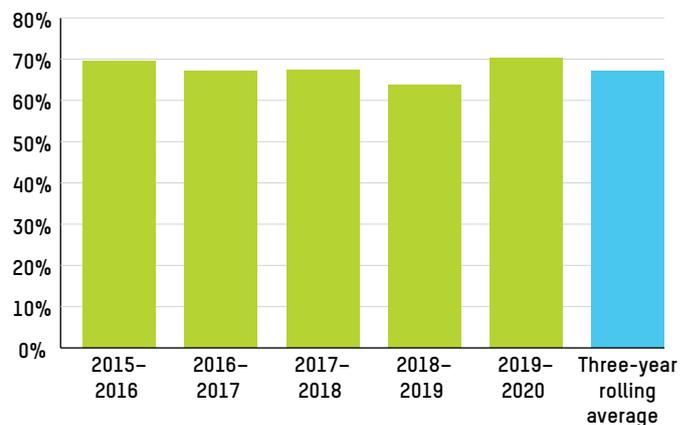
Of the \$55.4 million we invested in international and domestic long-term development and advocacy programs and emergency response this year, \$30.5 million was funded through the Department of Foreign Affairs and Trade (DFAT) and other institutions.

PROGRAM EXPENDITURE



Not including Oxfam Australia Trading

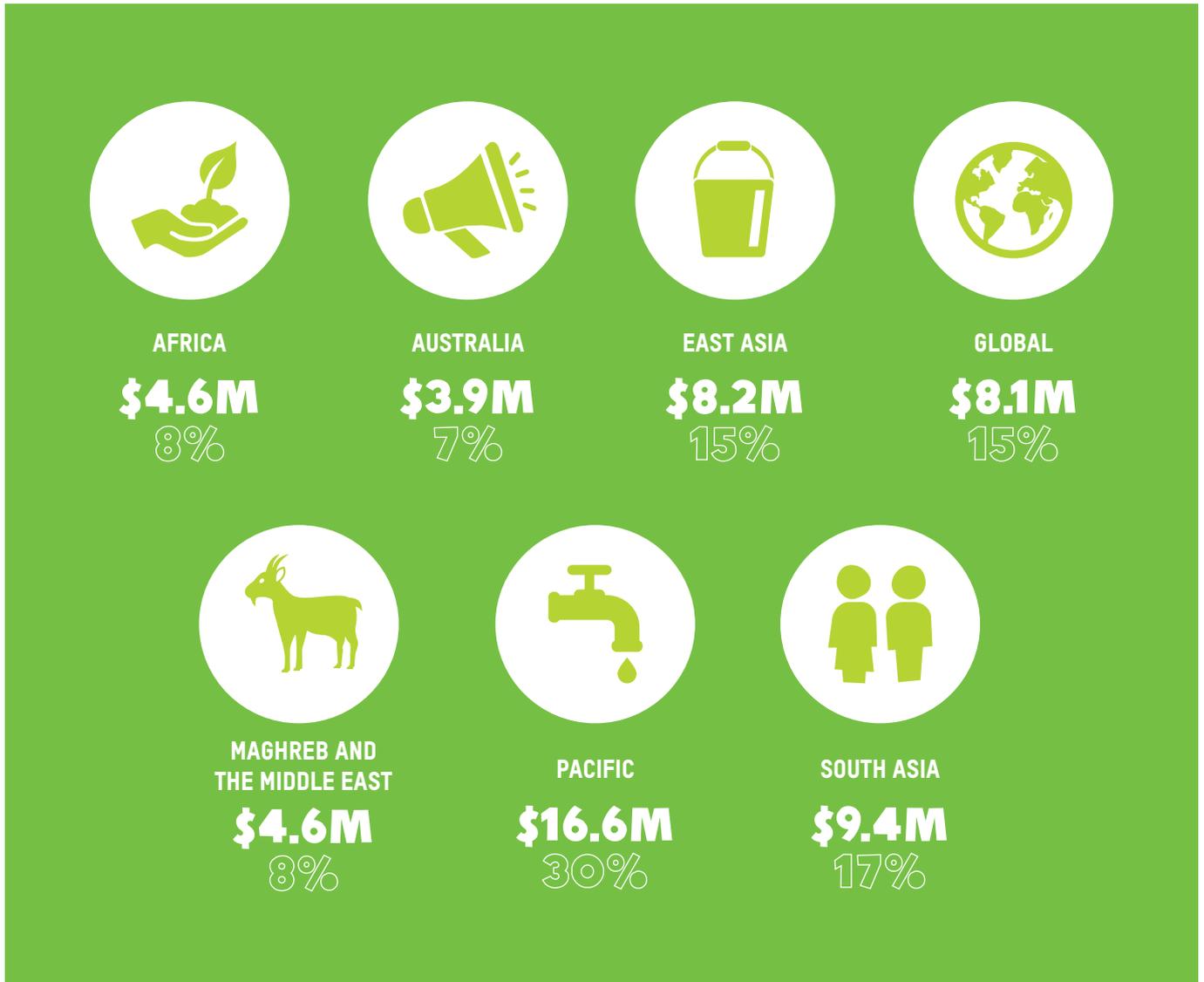
PROGRAM INVESTMENT RATIO



Not including Oxfam Australia Trading

The programs listed above are all fully or partially funded by the Department of Foreign Affairs and Trade (DFAT).

PROGRAM SPEND BY REGION



Dollar amounts in AUD
Not including Oxfam Australia Trading.

FINANCIAL OUTLOOK

While our overall net asset position remains strong at \$16.4 million, our working capital position deteriorated this year. This was due mainly to not meeting our fundraising targets for the year. Fundraising is key to achieving our program goals, and it remains a key area of focus.

Oxfam Australia was again disappointed by the continued reduction of the Australian Government aid program. This comes at a time when multiple humanitarian crises are unfolding with devastating consequences for millions of people around the world. We will continue to advocate to both government and opposition parties on the importance of an increased and sustainable overseas aid budget.

We are immensely grateful to have the steadfast support and generosity of our many loyal donors. It must be

said that our impact in the world's most vulnerable communities hinges on the compassion and kindness of our committed supporters.

Looking forward, our imperative is to keep pursuing social justice and fighting poverty, while maintaining a sound financial position at all times. We must ensure that our focus remains firmly fixed on building an efficient, effective and resilient organisation, and continuing to improve the outcomes for people and the planet into the future.

Ching Gee
Chief Financial Officer

Sally McCutchan OAM
Chair Board Finance,
Risk and Audit Committee

COMPREHENSIVE INCOME STATEMENT

FOR THE YEAR ENDED 31 MARCH 2020

	NOTES	CONSOLIDATED ENTITY*	
		31/03/20 \$'000	31/03/19 \$'000 **
CONTINUING OPERATIONS			
REVENUE			
Donations and gifts — monetary		38,076	45,259
Bequests and legacies		1,859	3,228
Grants			
DFAT		20,944	14,514
Other Australian non-government		4,349	3,742
Other overseas		9,593	9,770
Commercial activities income			
Sale of goods		-	-
Investment income		78	195
Other income		278	168
TOTAL REVENUE		75,177	76,876
EXPENDITURE			
International aid and development programs expenditure			
International programs			
Funds to international programs		44,348	36,274
Program support costs		7,437	7,963
Public policy and outreach program		314	2,223
Development effectiveness		727	1,437
Community education		1,884	1,349
Fundraising costs			
Public		14,598	18,866
Government, multilateral and private		637	749
Accountability and administration	1	8,136	8,997
Total international aid and development programs expenditure		78,081	77,858
Domestic programs expenditure		659	1,021
TOTAL EXPENDITURE	2	78,740	78,879
EXCESS OF REVENUE OVER EXPENDITURE		(3,563)	(2,003)
Other comprehensive income / (loss)			
Net gain/(loss) on financial assets at FVOCI		(56)	4
Gain on revaluation of properties		4,401	(76)
Total other comprehensive income		4,345	(72)
TOTAL COMPREHENSIVE SURPLUS / (DEFICIT) FOR THE YEAR FROM CONTINUING OPERATIONS		782	(2,075)
DISCONTINUED OPERATIONS			
TOTAL COMPREHENSIVE DEFICIT FOR THE YEAR FROM DISCONTINUED OPERATIONS		(352)	(3,490)
TOTAL COMPREHENSIVE SURPLUS / (DEFICIT) FOR THE YEAR		430	(5,565)

* Consolidated Entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

** Comparative information does not correspond to the 2019 financial statements and reflects an adjustment made to classify the results of discontinued operations separately within the Statement of Comprehensive Income.

- Accountability and Administration expenditure is for both international and domestic programs
- Total expenditure identified in the Summary Income Statement above is derived from the full 2019–20 financial report. Certain types of expenditure have been categorised in line with the requirements of the ACFID Code of Conduct. These allocations are supplementary information intended for the purpose of the users of the Summary Financial Report and are not specifically derived from the full 2019–20 audited financial report.

During the financial year, Oxfam Australia had no transactions in the Political or Religious Adherence Promotion programs category. There were no non-monetary revenue or expenditure transactions that were required to be brought to account by Oxfam Australia.

This Summary Financial Report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au

This Summary Financial Report is approved on behalf of the Board:



Dennis Goldner
Chair



Belinda Tallis
Deputy Chair

This financial report is a summarised version of our full financial report. Copies of our 2019–20 audited financial report can be obtained by writing to the Chief Executive, 130–138 Leicester St, Carlton Victoria 3053, or by visiting www.oxfam.org.au

BALANCE SHEET

AS AT 31 MARCH 2020

CONSOLIDATED ENTITY*		
	31/03/20 \$'000	31/03/19 \$'000
ASSETS		
Current assets		
Cash and cash equivalents	6,359	14,023
Trade and other receivables	1,634	4,117
Inventories	-	2,147
Other financial assets	621	512
Other current assets	601	489
Total current assets	9,215	21,288
Non-current assets		
Other financial assets	20	20
Property, plant and equipment	21,962	19,902
Investment property	-	475
Intangibles	4,911	1,851
Right of use - Leases	408	-
Other non-current assets	1,609	1,420
Total non-current assets	28,910	23,668
TOTAL ASSETS	38,125	44,956
LIABILITIES		
Current liabilities		
Trade and other payables	5,911	5,980
Loans and borrowings	3,168	10
Lease liability	447	-
Other liabilities	8,081	17,451
Provisions	3,503	5,033
Total current liabilities	21,110	28,474
Non-current liabilities		
Lease liability	80	-
Provisions	541	518
Total non-current liabilities	621	518
TOTAL LIABILITIES	21,731	28,992
NET ASSETS	16,394	15,964
EQUITY		
Retained earnings	(611)	(331)
Reserves	17,005	16,295
TOTAL EQUITY	16,394	15,964

* Consolidated Entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

At balance date, Oxfam Australia had no balances in other financial liabilities (current or non current), non current borrowings or non current other liabilities categories.

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STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 MARCH 2020

CONSOLIDATED ENTITY*						
	RETAINED SURPLUS \$'000	RESTRICTED RESERVES \$'000	NET UNREALISED GAINS RESERVE \$'000	REVALUATION SURPLUS RESERVE \$'000	COLLECTIVE RESOURCE ALLOCATION RESERVE \$'000	TOTAL \$'000
At 31 March 2018	8,209	1,997	12	11,028	283	21,529
Unrealised loss on financial assets at FVOCI	-	-	4	-	-	4
Gain on revaluation of properties	-	-	-	(76)	-	(76)
Excess of expenses over revenue from continuing operations	(2,003)	-	-	-	-	(2,003)
Total comprehensive surplus / (deficit) for the year	(2,003)	-	4	(76)	-	(2,075)
Excess of expenses over revenue from discontinued operations	(3,640)	-	-	150	-	(3,490)
Transfer to / (from) reserves	(2,897)	2,566	-	-	331	-
At 31 March 2019	(331)	4,563	16	11,102	614	15,964
At 31 March 2019	(331)	4,563	16	11,102	614	15,964
Unrealised gain on financial assets at FVOCI	-	-	(56)	-	-	(56)
Gain on revaluation of properties	-	-	-	4,401	-	4,401
Excess of expenses over revenue from continuing operations	(3,563)	-	-	-	-	(3,563)
Total comprehensive surplus / (deficit) for the year	(3,563)	-	(56)	4,401	-	782
Excess of expenses over revenue from discontinued operations	1,130	-	-	(1,482)	-	(352)
Transfer to / (from) reserves	2,153	(1,879)	-	-	(274)	-
At 31 March 2020	(611)	2,684	(40)	14,021	340	16,394

* Consolidated Entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

This Summary Financial Report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au

This financial report is a summarised version of our full financial report. Copies of our 2019-20 audited financial report can be obtained by writing to the Chief Executive, 130-138 Leicester St, Carlton Victoria 3053, or by visiting www.oxfam.org.au



**Building a better
working world**

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Fax: +61 3 8650 7777
ey.com/au

Report of the Independent Auditor on the Summary Financial Statements to the Members of Oxfam Australia

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 31 March 2020, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial report of Oxfam Australia (the Company) for the year ended 31 March 2020.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by the *Australian Charities and Not-for-Profits Commission Act 2012*. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 7 August 2020.

Responsibility of the Directors for the Summary Financial Statements

The directors of the Company are responsible for the preparation of the summary financial statements in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

Ernst & Young
Melbourne
7 August 2020

Name of auditor and title: Paul Gower, Partner

Relevant professional qualification or body: Registered Company Auditor; Member, Chartered Accountants Australia and New Zealand

A member firm of Ernst & Young Global Limited
Liability limited by a scheme approved under Professional Standards Legislation

PARTNERING FOR IMPACT

THE OXFAM CIRCLE

This list represents the generous donations made by members of the Oxfam Circle during the July 2019 – June 2020 financial year.

VISIONARIES \$50,000+ PER ANNUM OR \$10,000+ PER ANNUM PLUS BEQUEST COMMITMENT

Andrew and Beth Phillips Family Foundation; Anne Miller; Annie T Rose; Anonymous x 6; Barlow Foundation; Claire Bamford; Dale McMenamin; Dick and Pip Smith; Dr Joan Bryan; Greg Jordan; Ian Newman; Ian Cox; Jaramas Foundation Pty Ltd; John Freeman; Kim Williams AM; Krishna Somers Charitable Trust; P Thompson; Peter Hanks; Rob Guthrie and Trish Cowcher; Rohan Wolfers; Ross and Marianne Allan; Simpson Family Foundation; Susan Maple-Brown AM; The Glider Foundation; Thomas Goodman; Tim Mintern and Marion Matthews; Vincent Chiodo Charitable Foundation; Wayne and Ros McDonald

LEADERS \$25,000–49,999 PER ANNUM

Alan Gardiner; Ann Byrne; Anonymous x 10; Cameron Foundation; Harris Charitable Foundation; Jo and Ken Higgins; John and Valerie Braithwaite; John Marsden; Joseph Palmer Foundation – Halkyard Bequest; Michael and Wendy Olive; Moonstream Information Services; Rohit D'Costa and Nadia Chaves; The Muffin Foundation

INNOVATORS \$10,000–24,999 PER ANNUM

Ake Ake Fund; Anonymous x 32; Ashu Jhamb and Katherine Barraclough; Biophilia Foundation; Bluesand Foundation; Brennan Family Foundation; Brenton Starkie; Chris Hartigan and Angela Scarfe; Christopher K Fairley AO; Community Aid Abroad Women's Development Fund; Compliance and Risk Management Recruitment; David Thomas and Philippa Cotter; Dennis Goldner AM and Kate Murphy; Duncan Murray; Frantel Pty Ltd; Gary Alcock and Marianne Hack; Gernot Heiser and Trudy Weibel; Graf Family; Heather Drew; Helen Szoke AO; Jamie Simpson; Jane Bitcon and Geoff McClellan; Jane Harper Trust; Janet Linnell Endowment; John and Michele Shanahan Charitable Foundation; Jon Jureidini and Julia Beaven; Krishna Sen; Leon Ball; Les Hiboux Pty Ltd; Manivannan Gopalakrishnan; Michael and Leanne Rogerson; Michael and Barbara Leigh; Michael Jefford; Mick Harvey and Katy Beale; Mr AC and Dr JC Tomlinson; Owen Ritson and Anne Machin; Paul and Susan Taylor; Pavetta Foundation Pty Ltd; Raymond Tam and Linda Castles; Rellim Foundation; Roy Bishop; Ryan Martyn and Hanna Marton; Simon Martin; Smail Family Foundation; Susan Adams and Andrew Kirk; The Garrett Riggelman Trust; The Red Rocketship Foundation; The Russell Foundation; Trevor and Ann Kennedy

ESTATES

This year, 50 supporters left gifts to Oxfam Australia in their Wills, contributing more than \$1.8 million in total to our vital work around the globe, tackling poverty and injustice. We received bequests from Oxfam supporters across Australia, including The Estate of the late Sarah Armatys, The Estate of the late Dennis L Craney, The Estate of the late Peter Gould, The Estate of the late Rodney E Grant, The Estate of the late Jonathon N Grey, The Estate of the late John G Holmes, The Estate of the late George F Miller, The Estate of the late Prudence E Mulcahy, The Estate of the late Ann Elliot Rado, The Estate of the late Dr Dulcie G Rayment, The Estate of the late Dianne M Sackelariou, The Estate of the late Merle Tysoe, The Estate of the late Myriam Walker and The Estate of the late James (Jim) Williams.

CORPORATE PARTNERS

PRACTICAL VISIONARIES DELOITTE

This year marked the 20th anniversary of Oxfam's proud partnership with Deloitte. From our early engagement around our Trailwalker event, this longstanding relationship has now grown to incorporate mentoring, pro bono support, co-creation of innovative new giving products, and expert research that has underpinned Oxfam's advocacy work.

As an official community partner of the Deloitte Foundation, we can access their specialist staff and skills to help make a difference. The success of this reciprocal relationship is evident through its longevity and also in the positive impact Deloitte has had on the lives of people living in poverty.

JB HI-FI GROUP PTY LTD

The team at JB Hi-Fi remains one of Oxfam Australia's most valued workplace giving supporters. Through their inspiring workplace giving program, Helping Hands, they support charitable giving from staff right across the organisation.

CHARITABLE CHAMPIONS

Adore Beauty, Australian National University, Bank Australia, Bendigo Bank, Corrs Chambers Westgarth, Good Company Foundation, McKinsey & Co, National Australia Bank, World Nomads (The Footprints Network), University of Melbourne, University of New South Wales, University of Sydney, Westpac

MELBOURNE INTERNATIONAL COMEDY FESTIVAL

Like so many cultural events around the country, the comedy festival was sadly sidelined this year by the onset of the coronavirus pandemic. The 2020 Gala would have celebrated the 25th year of Oxfam's partnership with the Melbourne International Comedy Festival, and it was shaping up to be an amazing event with Steph Tisdell as host. Over the 25 years of this wonderful partnership, the Gala has raised about \$1.7 million to support people living in poverty.

IMPACT LEADERS GOOD2GIVE

Formerly known as Charities Aid Foundation Australia, Good2Give has allowed companies and employees to support Oxfam through their workplace giving program for more than 15 years. Coupled with their expertise and technology solutions, their commitment to building a more giving society has had a significant impact on Oxfam's work, allowing us to reach more people in need with workplace giving funds.

BEAN ALLIANCE GROUP

For more than a decade, Bean Alliance Group has been a treasured roasting partner of Oxfam's Fairtrade coffee. This year marked the start of a new chapter in our partnership as the group started managing Oxfam's award-winning coffee and drinking chocolate range. As a result of this special partnership, Oxfam coffee will continue to be sold in supermarkets, specialty stores and online, allowing consumers the chance to contribute to our goal to tackle global poverty — one cup at a time.

LIFE MEMBERS

Dr Ian Anderson AM, Anne Batt, John Birch AM, David McMurdie, Dr Judith Mitchell AM, Glenyys Romanes, Graham Romanes, Dianne Sackelariou OAM

OXFAM FUNDERS

Oxfam New Zealand, Oxfam Great Britain, Oxfam America, Oxfam Germany, Oxfam Ireland, Oxfam International

INSTITUTIONAL FUNDERS

Department of Foreign Affairs and Trade, Australia; The Whitelum Group; UNICEF; Save the Children Int.; Monash University; Delegation of the European Union to Australia; Cardno Emerging Markets; Care Australia; Ministry of Agriculture and Fisheries, Timor Leste; UN Women; Yangoru Saussia District Development Authority; Comic Relief; University of York; Goroka District Development, Papua New Guinea (PNG); Department of National Planning, PNG; United Nations Population; The Adventist Development; World Food

Program; Pacific Island Forum; World Vision Australia; Adam Smith International; Pacific Community; The International Labour; Live and Learn Solomon Islands; GHD Australia; Save the Children Australia

COMMUNITY FUNDRAISERS

Oxfam Group Bookshop raised \$225,000 this year to support our work. The Oxfam Second Hand Bookshop in Adelaide carries a wide, ever-changing range of more than 20,000 quality, second-hand, fiction and non-fiction books. The shop is run by a management committee and volunteer group of more than 100 people who share a belief in Oxfam's work tackling poverty and inequality. Some members have been with the organisation for 45 years or more, since the shop started life as a little book stall in front of an Adelaide supermarket.

Other impressive fundraising contributions this year include Oxfam Group Diamond Valley Book Fairs (\$31,000), Eastern Suburbs 53rd Walk Against Want (\$22,000) and Oxfam Group Box Hill (\$21,000).



OUR GOVERNANCE

The success of every organisation depends on good leadership and sound governance. At Oxfam, we are fortunate to have a management team and Board who embody our values and believe wholeheartedly in our vision of a just world without poverty. This year, they harnessed their collective skills and expertise to set a new strategic direction for Oxfam Australia.

Photo: Keith Parsons/OxfamAUS

EXECUTIVE LEADERSHIP TEAM AS AT 31 MARCH 2020



LYN MORGAIN

Chief Executive

Responsibilities: strategic and operational leadership

Appointed: 2019



SARI BAIRD

BA/LLB, LLM, GAICD

General Counsel and Company Secretary

Responsibilities: legal affairs, governance

Appointed: 2015



ANTHEA SPINKS

BA (Hons), MAID

Director Programs

Responsibilities: international development, Aboriginal and Torres Strait Islander Peoples Program, humanitarian strategies

Appointed: 2018



ANDREW BUCHANAN

BA (Hons)

Director Fundraising and Resource Growth

Responsibilities: revenue generation and management, supporter engagement, marketing and communications

Appointed: 2019



KHOI CAO-LAM

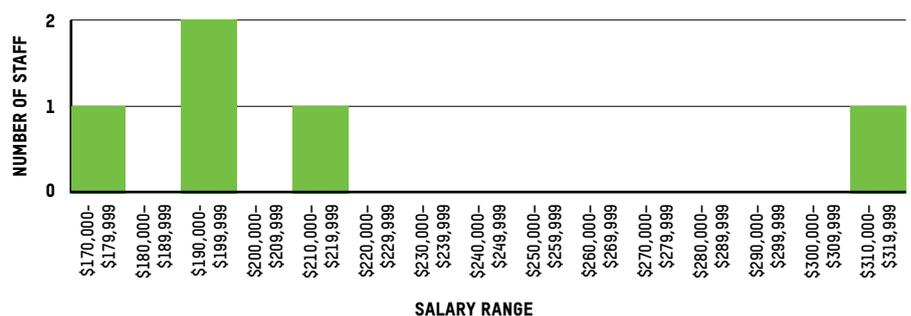
LLB (Hons), BBus, MSt

Director Capability and Impact

Responsibilities: finance, technology, buildings and premises, executing affiliate support, organisational transformation and innovation

Appointed: 2020

MANAGEMENT TEAM SALARIES



Salary ratio: the ratio between the highest and lowest paid permanent staff member at Oxfam Australia (including superannuation) as at 31 March 2020 was 5:1 (Chief Executive at \$315,000; category 7 staff member at \$63,260).

BOARD AS AT 31 MARCH 2020



ANN BYRNE

HDTS, GRAD DIP (HRC), GRAD DIP (Superannuation), FAICD, FAIST

Appointed: 2009

Term expires: 2020

2019–2020 meeting attendance: 5/7

Responsibilities: Finance, Risk and Audit Committee



DES ROGERS

BA (Creative Writing), MBA (ongoing)

Appointed: 2019

Term expires: 2022

2019–2020 meeting attendance: 2/2

Responsibilities: First Peoples Advisory Committee



PETER BARS

BA

Appointed: 2019

Term expires: 2022

2019–2020 meeting attendance: 2/3

Responsibilities: Governance Committee



DENNIS GOLDNER AM

BEC (Hons), FAICD

Appointed: 2011

Term expires: 2020

2019–2020 meeting attendance: 6/7

Responsibilities: Board Chair; Finance, Risk and Audit Committee; Governance Committee; Nominations Committee; Remuneration Committee



MELISSA HOUGHTON

MBA, BA

Appointed: 2012

Term expires: 2022

2019–2020 meeting attendance: 7/7

Responsibilities: Public Engagement Committee



DR FIONA KOTVOJS

D. Ed, MBA, GRAD DIP (BusMgt), GRAD DIP (Ed.), GRAD DIP (Assess & Eval.), BSC [Honours], FAICD

Appointed: 2012

Term expires: 2022

2019–2020 meeting attendance: 5/6*

Responsibilities: Governance Committee

* Leave of absence from January to May 2019



GEOFF McCLELLAN

LLB, BEc

Appointed: 2017

Term expires: 2020

2019–2020 meeting attendance: 6/7

Responsibilities: Chair of Governance Committee; Nominations Committee; Remuneration Committee



SALLY McCUTCHAN OAM

GradDip AccFin, BEc

Appointed: 2018

Term expires: 2021

2019–2020 meeting attendance: 7/7

Responsibilities: Chair of Finance, Risk and Audit Committee



TIM McMINN

MPP(Oxon), BEng, BCom, MIEAust

Appointed: 2018

Term expires: 2021

2019–2020 meeting attendance: 6/7

Responsibilities: Governance Committee; Chair of Public Engagement Committee



DR JUDITH SLOCOMBE AM

BVSc (Melb), Post Grad Dip Management

Appointed: 2020

Term expires: 2023

2019–2020 meeting attendance: 0/0

Responsibilities: Chair Designate



GREG RIDDER

B BUS (ACC), GRAD DIP (Mktg), CPA GAICD

Appointed: 2016

Term expires: 2020

2019–2020 meeting attendance: 6/7

Responsibilities: Finance, Risk and Audit Committee



JAMES RITURBAN

Staff Participant, MA, BS

Elected: 2018

Term expires: 2020

2019–2020 meeting attendance: 7/7

Responsibilities: Public Engagement Committee



BELINDA TALLIS

LLB, BEC, GDLP, GAICD, TFASFA

Appointed: 2016

Term expires: 2020

2019–2020 meeting attendance: 6/7

Responsibilities: Board Deputy Chair; Finance, Risk and Audit Committee



DR JASMINE-KIM WESTENDORF

PhD, BA(Hons)

Appointed: 2018

Term expires: 2021

2019–2020 meeting attendance: 7/7

Responsibilities: Governance Committee; Public Engagement



ALAN WU

BA, LLB GDLP, LLM

Appointed: 2010

Term expires: 2020

2019–2020 meeting attendance: 5/7

Responsibilities: Governance Committee



JANE TORNEY

Board Observer, BA, MPH

Appointed: 2020

Term expires: 2020

2019–2020 meeting attendance: 1/1

Responsibilities: Public Engagement Committee

A woman with short dark hair, wearing a vibrant, multi-colored patterned dress, is smiling as she pours water from a metal bucket into a larger wooden bucket. She is standing in a vegetable garden with various green plants. In the background, there is a structure with a thatched roof made of dried grass or straw. The scene is brightly lit, suggesting a sunny day.

WE ARE ACCOUNTABLE TO YOU

Dowa District, Malawi: Since joining an Oxfam-supported care and nutrition group, Ruth* has gained life-changing insights about family nutrition and maternal health. She has also learnt how to diversify the crops in her vegetable garden (pictured). **Photo:** Aurelie Marrier d'Unienville/Oxfam AUS.

* Name changed to protect identity.

Back cover:

Oecusse, Timor-Leste: Marcelina and her husband Fernando are framed by the window of their new home, which they saved for through their local Savings for Change group, an initiative funded by Oxfam donors and Australia's Department of Foreign Affairs and Trade. **Photo:** Kate Bensen/OxfamAUS.

CODES AND STANDARDS

Our work is guided by these codes of conduct and standards, which we observe and adhere to:

- Oxfam International Code of Conduct
- Australian Council for International Development (ACFID) Code of Conduct for Non-Government Organisations
- International Non-Governmental Organisations Accountability Charter
- Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- Sphere Humanitarian Charter and Minimum Standards in Disaster Response
- People In Aid Code of Good Practice
- Fundraising Institute of Australia (FIA) Principles and Standards of Fundraising Practice
- Australian Direct Marketing Association (ADMA) Code of Practice
- Refugee Council of Australia Refugee Charter

For more details about these codes and standards, visit www.oxfam.org.au

OUR SOLICITORS

Corrs Chambers Westgarth
Level 25, 567 Collins Street
Melbourne Victoria 3000

OUR BANKERS

Westpac Banking Corporation
GPO Box 3433
Sydney NSW 2001

Crestone Holdings Limited
Level 18, 120 Collins Street
Melbourne Victoria 3000

OUR AUDITORS

Ernst & Young
8 Exhibition Street
Melbourne Victoria 3000

For more information about our accountability processes, supporter services and ethical and legislative requirements, visit oxfam.org.au

ACCREDITATION

Oxfam Australia is an active member of the Australian Council for International Development (ACFID). We are a signatory to the ACFID Code of Conduct and are committed to adhering to its high standards of corporate governance, public accountability and financial management. In 2019, ACFID confirmed that Oxfam remains compliant with the code.

Complaints relating to alleged breaches of the code can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/complaints-and-compliance-monitoring

We are fully accredited by the Department of Foreign Affairs and Trade (DFAT), which manages the Australian Government's overseas aid program.

The DFAT accreditation process provides the Australian Government and general public with confidence that they are funding professional, well-managed, community-based organisations capable of delivering good development outcomes. It also makes Oxfam eligible to receive funding from the Australian NGO Cooperation Program (ANCP) and DFAT.

Oxfam Australia underwent the re-accreditation process in 2019, with DFAT formally confirming it has approved full accreditation in May 2019 for the next five years.

WE VALUE YOUR FEEDBACK

We welcome your feedback. You can provide feedback or lodge a complaint or compliment at:

- www.oxfam.org.au/feedback
- enquire@oxfam.org.au
- Freecall 1800 088 110
- Oxfam Australia, 130-138 Leicester Street, Carlton Victoria 3053

Feedback will be directed to the relevant department for consideration and resolution. Complaints, compliments and other feedback are recorded against supporter records and reported to our Board.

SUPPORTER INFORMATION

Our Supporter Charter outlines our commitments to you, our supporters. Our Privacy Policy details the information we collect about you and how we use it. All supporters can securely access their donation details at any time at our online space, entitled myOxfam. Visit www.oxfam.org.au to access these services.



OXFAM
Australia